



**San José - Evergreen Community College District
Parking Permit Frequently Asked Questions Regarding
Student Permits**

- 1. Are students required to purchase parking permits for the upcoming Academic Year?**
Yes. Students are required to purchase parking permits for the fall, spring and summer semester. Winter intersession parking is waived.
- 2. What do I do if the parking permit portal is not displayed on my single sign-on (SSO) page?**
Students will need to initiate a service request with ITSS by calling 408-270-6411.
- 3. Will student parking permits be virtual or a physical decal?**
Parking permits will only be virtual.
- 4. Are students able to purchase daily parking permits?**
Yes. Students may purchase a daily permit online at GetaPermit, by downloading the PayByPhone app or visiting one of our VenTek Parking Pay Stations located throughout college parking lots.
- 5. How long are student parking permits valid for?**
Student parking permits are good for only one semester. Students will be required to purchase parking permits every semester they are enrolled (excluding winter intersession.)
- 6. May a student register more than one vehicle per permit?**
Yes. Two vehicles may be registered with the initial parking permit request. A third vehicle may be registered by emailing support@getapermit.net.
- 7. Is there a cost for student parking permits?**
Yes. Student parking permits cost \$45 for students without the California College Promise Grant, \$25 for students with the California College Promise Grant, and \$15 for students who operate motorcycles.

GetaPermit



QR Code



8. What if I am supposed to receive a discounted rate and it's not reflected at the time of purchase?

Students need to make an appointment at the Financial Aid office at their respective college.

9. How may a student order a parking permit without a debit or credit card?

Students need either a credit card or debit card to order a parking permit. At this point, there is no other option.

10. May a student order a parking permit and be billed later?

No. Currently, the student needs to pay for the permit at the time of ordering with a credit or debit card.

11. Are student parking permits required at the San José City College Milpitas Extension?

No. Students solely taking courses at the San José City College Milpitas Extension are not required to purchase parking permits.

12. Is there a visual aid or video available to help students navigate the purchase of a parking permit?

Yes. An online video tutorial is available at:

<https://www.youtube.com/watch?v=a1VxF4c-PvQ>

13. How may a student contact Police Services?

Students may contact Police Services by calling (408) 270-6468 or visiting the police departments located on the college campus:

- Evergreen Valley College – Central Plant
- San José City College - Student Center, Room SC-108.