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# SAN JOSE EVERGREEN COMMUNITY COLLEGE DISTRICT: ADVANCED REPORTING AND QUERY TRAINING FOR RESEARCHERS

SAP BusinessObjects Web Intelligence Training

Version: 1.2

Last updated: October 17, 2023

### **DOCUMENT CHANGE HISTORY**

| Document<br>Version | Date              | Description of Change                          | Affected Sections |
|---------------------|-------------------|--|-------------------|
| 1.0                 | November 20, 2019 | Created with baseline content for San Jose     | All               |
|                     |                   | Evergreen Community College District           |                   |
| 1.1                 | November 21, 2019 | Added Combined Query creation demo and         | Adding a Combined |
|                     |                   | practice exercise.                             | Query             |
| 1.2                 | October 17, 2023  | Added updated name of new unified universe (BI | Introduction      |
|                     |                   | Student Success)                               |                   |
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### **CONTENTS**

| Document Change History                                      | ii |
|--|----|
| Contents   | 3  |
| Introduction   | 6  |
| Understanding Data Flow                                      | 7  |
| Conventions used in this document                            | 9  |
| Report Design Patterns and Best Practices                    | 10 |
| Simple Design Pattern  |    |
| Separate Selection Design Pattern                            | 10 |
| Combined Result Data Design                                  | 10 |
| Report Design Best Practices                                 | 10 |
| Migrating Reports to Another Universe                        | 11 |
| Learning Objective   | 11 |
| High-level Overview  | 11 |
| Practice Steps   | 11 |
| Understanding and Working with Nested Filters and Subqueries | 17 |
| Query Filters  | 18 |
| Nested Query Filters   | 19 |
| Nested Report Filters  | 21 |
| Filtering Data Using Subqueries                              |    |
| Learning Objective   | 25 |
| High-level Overview  | 25 |
| Practice Steps for Nested Query Filters                      | 25 |
| Practice Steps for Building a Sub Query                      |    |
| Creating and Using Variables                                 |    |
| Using If-Then-Else Logic in Report Variables                 |    |
| Building a Dynamic Title                                     |    |
| Time Functions   |    |
| Character Functions  |    |
| Learning Objective   |    |
| High-level Overview  |    |
| Practice Steps   |    |
| Calculation Contexts   |    |
| Using the IN Context Operator                                |    |
| Using the ForAll Context Operator                            |    |
| Using the Where Conditional Context Operator                 |    |
| Using the In Report Context Operator                         |    |
| Learning Objective   |    |
| High Level Overview  |    |
| Practice Steps   |    |
| Advanced Formatting  |    |
| Formatting Tables  |    |
| Conditional Formatting                                       |    |
| Breaks   |    |
| Sections   |    |
| Outline (fold/unfold)  |    |
| Hands-on Exercise Learning Objective                         |    |
| High Level Overview  | 54 |

|      | Practice Steps  | 54 |
|------|---|----|
| Link | king and Drill-Through Reporting                          | 57 |
|      | Element Linking   | 57 |
|      | Intra-Document Linking                                    | 60 |
|      | Document Linking to a Webpage                             | 62 |
|      | Drill Through Reporting                                   | 63 |
|      | Hands-on Exercise Learning Objective                      | 63 |
|      | High Level Overview                                       | 63 |
|      | Practice Steps  | 63 |
| Usiı | ng Web Intelligence's Interactive Viewer                  | 67 |
|      | Navigating the Home Screen                                | 67 |
|      | Accessing Reports   | 69 |
| Effe | ective Sharing of Reports and Analyses                    | 70 |
|      | Setting Up Web Intelligence Reports to Refresh on Open    | 70 |
|      | Exporting Web Intelligence Content to PDF or Excel Format | 72 |
|      | Working with The Web Intelligence Scheduler               | 74 |
|      | Looking at Historic Instances of Reports                  | 78 |
|      | Using Publications to Automate Report Distribution        | 79 |
| Add  | ling a Combined Query                                     | 86 |
|      | Unifying prompts  | 90 |
|      | Learning Objective  | 91 |
|      | High Level Overview                                       | 91 |
|      | Practice Steps  | 91 |
| Add  | litional References                                       | 93 |
|      | Independent Materials                                     | 93 |
|      | SAP Documentation   | 93 |
|      | SAP online learning courses                               | 93 |
|      | Ellucian Documentation                                    | 93 |
|      | Acronyms and Glossary                                     | 93 |

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### **INTRODUCTION**

This document provides an overview of specific reporting and query activities, as requested by San Jose Evergreen Community College District (SJECCD), in the BusinessObjects Web Intelligence reporting tool. The material is designed for structured training and as a reference when working independently. This training assumes familiarity with how to login, access and view reports, and handle basic navigation tasks.

The practice steps are followed by sections intended to improve the understanding of data in the BI Unified Universe – dev v1 universe. This universe was in development in the S11 test folder at the time this training was initially delivered and was ultimately moved to production following sign-off from SJECCD. It was renamed BI Student Success; please use BI Student Success from the S11 Production folder rather than the dev universe in the exercise examples below. The goal of this training is to provide users with the skills necessary to continue to explore reports and data and make changes to the content and layout to suit their reporting needs within the constraints of the Operational Data Store (ODS). This training does not cover modifications to the ODS or Universes to add additional data elements that may exist in Colleague. Those customizations are normally an IT function.

### **UNDERSTANDING DATA FLOW**

The following diagram (Figure 1) depicts how data flows from the source to the end user viewing it. The most common way to view data is in a Web Intelligence report in the BusinessObjects BI Launch Pad environment. Data can come from any number of sources; in the SJECCD implementation, it is largely from Ellucian Colleague. Data is extracted and transformed from the Colleague database into the ODS database. From there, it is accessed by the BusinessObjects environment.

<u>TIP:</u> Because the data in the BusinessObjects reporting environment stems from this data flow, most Universes are not updated in "real time," but is refreshed nightly, and therefore current as of the previous refresh unless otherwise stated by IT. This should be adequate for most types of reporting.

It is also important to understand that at any layer of this flow, data can be filtered or manipulated for a given reporting need. Editing filters for blocks, reports, and documents (which contain the query definition for the Universe). This document does not cover editing filters for Universes and databases.

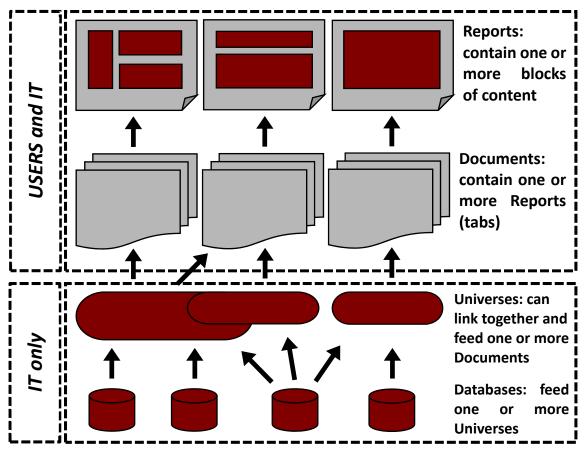


Figure 1: Data flow from source to report

<u>TIP:</u> The terms Web Intelligence "document" and "report" are often used interchangeably, since it is common for a document to only contain one report (tab). Despite the mixed usage, it is important to understand that the data query is defined at the document level, and the result set is used by one or more reports (tabs) in a document.

### **Conventions used in this document**

The following formatting styles are used to identify different components of the reporting tool. They are supported with screen captures of the actions and results.

- Underlined text within single quotes. For example: 'OK', 'Equal To'.
  These represent buttons, drop down list values, radio button values, or other types of functions that you can work with in the Web Intelligence reporting tool.
- Italicized text within double quotes. For example: "Student ID", "Query 2".

  These represent object names such as a universe, report, tab, data element, variable, text box, dimension, measure, or detail names. These names are unique to what is being created and could be different from report to report. These are the names chosen by the report designer and are not fixed as part of the reporting tool. They may have default values when being used to create a new component in a report.
- ➤ The → symbol. For example: 'Analysis' → 'Data Providers' → 'Edit'
  This indicates a series of steps or clicks from a menu to perform in sequence.

### REPORT DESIGN PATTERNS AND BEST PRACTICES

There are essentially three report design pattern approaches that cover most reporting needs. Identifying which design pattern best suits your reporting need will aid in efficient and effective query design. For each pattern, consider the following:

### Simple Design Pattern

- All data objects are compatible, in related classes, and at the same level of granularity
- Filtering is on data that is part of the desired output result
- Requires only one query

### **Separate Selection Design Pattern**

- Filtering is on data which is separate from the desired output result
- Requires more than one query
- Employs the "SavedList" concept of using one query to return a list of IDs and one or more queries to return data about those IDs

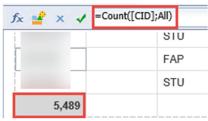
### **Combined Result Data Design**

- All data objects are not compatible or are not at the same level of granularity
- Requires multiple queries that need to be merged on a common data object and the creation of detail objects

### **Report Design Best Practices**

Building reports using a new data model can seem like a daunting task. This section provides report building and data validation tips and techniques that will help you gain experience and confidence with both the data model and the reporting tool, in this case, SAP BusinessObjects Web Intelligence (WebI). Whether you are building class exercise reports or ad hoc reports for your own needs, consider following these best practices as a guideline:

- Start small adding only a few query objects at a time for a small selection of IDs and verify data accuracy, cardinality, and aggregated measure object values if present
  - To verify cardinality, you can use 'All' in your COUNT function. If you were only expecting one row per ID, the overall count should not differ between distinct and non-distinct



- Add in additional fields from one class at a time and make sure each refresh does not change the cardinality or aggregated measure object values if present
- If including aggregated measure objects, add in fields to check the underlying detail of the aggregation
- Create a validation tab for each query to ensure data accuracy
- When merging dimensions and creating detail objects, create the details using objects from one query, ensuring that query only returns one row per record/ID (i.e. you cannot create a reliable detail object using a multivalued dimension)
- SAVE early and often!

### MIGRATING REPORTS TO ANOTHER UNIVERSE

As part of routine maintenance, ASR enhancements to BI universes, or new releases from Ellucian for their delivered universes, the universe(s) your reports rely on will occasionally require updated versions. Reports may be migrated to the new universe version by your system administrator during the update process. Generally, however, you will need to migrate your reports manually.

### **Learning Objective**

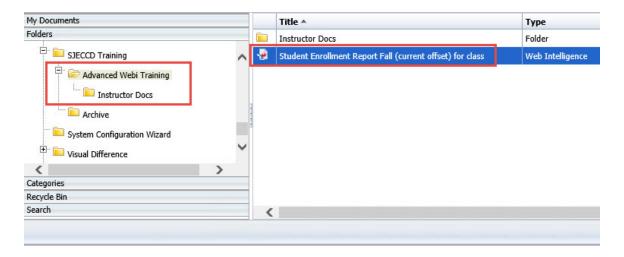
This section will help you understand how to migrate a report from one universe to another.

### **High-level Overview**

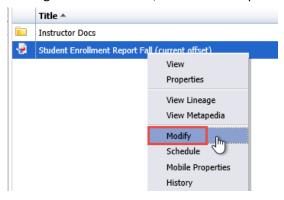
- 1. Navigate to the report requiring migration in BI Launch Pad
- 2. Open the report in design mode
- 3. Navigate to the 'Change Source Wizard'
- 4. Specify a new data source (universe)
- 5. Select the 'Strategy' to apply for object mapping
- 6. Verify the accuracy of the object mapping, re-map, or delete objects as necessary
- 7. Run the query and verify results
- 8. Save and close

### **Practice Steps**

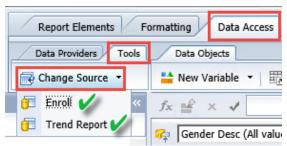
**STEP 1:** Log in to BI Launch Pad and navigate to the report you want to migrate to another universe. In our example, we are using the "Student Enrollment Report Fall (current offset) for class" report found in the "Public Folders"  $\rightarrow$  "SJECCD Training"  $\rightarrow$  "Advanced Webi Training" folder.



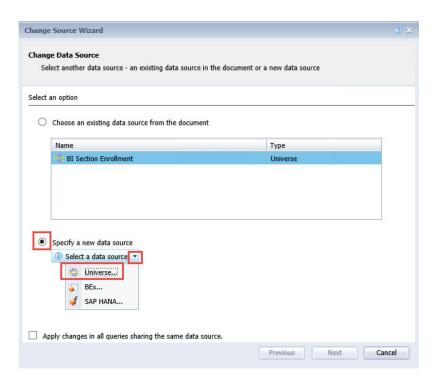
**STEP 2:** Open the document in design mode by right clicking on it and selecting 'Modify'. Once the document opens, it is good practice to create a copy of the report to work from. That retains the original for reference, and as a backup in case the migration process doesn't go smoothly!



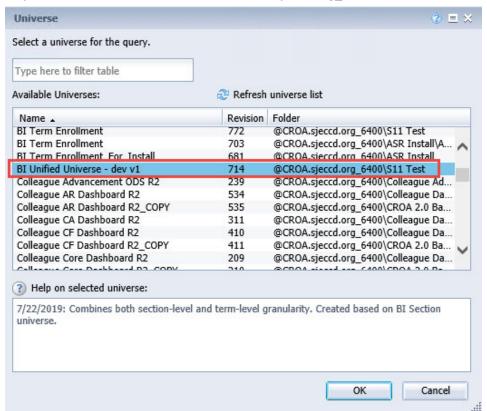
**STEP 3:** Select the '<u>Data Access</u>' tab -> '<u>Tools</u>' sub-tab -> '<u>Change Source</u>' dropdown and then select the query whose data source you want to change. We will change both query sources, starting with "*Enroll*" query.



**STEP 4:** In the 'Change Source Wizard', select the 'Specify a new data source' radio button, click the down arrow next to 'Select a data source', and select 'Universe...'.



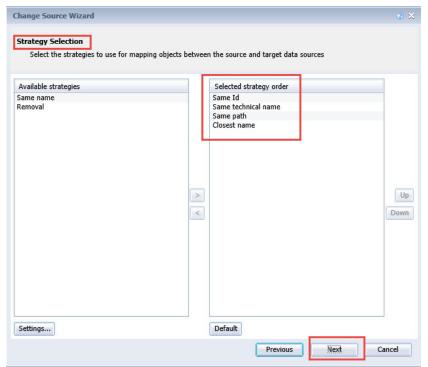
**STEP 5:** In the '<u>Universe'</u> window, select the Universe you want to use for migrating this report. Not all users will necessarily have access to all Universes shown here. For this example, use "BI Unified Universe – dev v1" from the "@CROA.sjeccd.org\_6400\S11 Test" folder. Click 'Ok'.



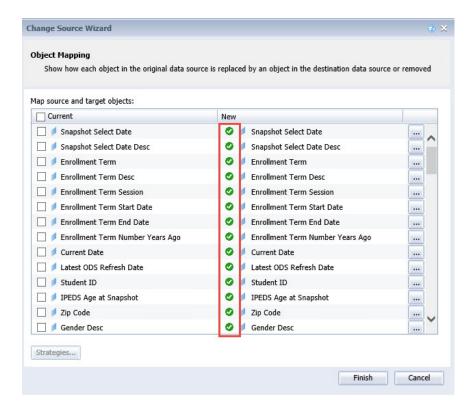
Back in the 'Change Source Wizard' window, click the check box for 'Apply changes in all queries sharing the same data source' located at the bottom of the window and click 'Next'.



**STEP 6:** Accept the default 'Selected strategy order' in the 'Change Source Wizard' window under 'Strategy Selection' by clicking 'Next'.

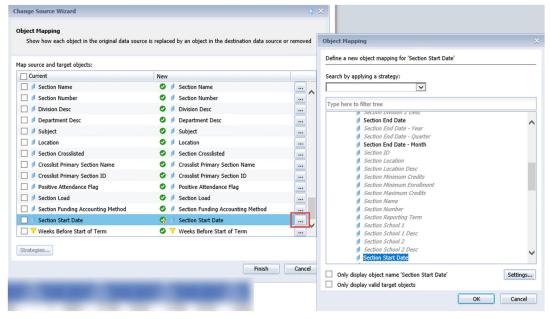


**STEP 7:** In the 'Change Source Wizard' window, under 'Object Mapping' ensure that all the objects have a green check mark. This means that all objects mapped correctly between the source (current) and target (new) universe. Note that if you are migrating multiple queries using the same original source, objects from all queries will be listed together in this window.



### Click 'Finish'.

**NOTE:** For any objects that may not have mapped automatically and do not have a green check mark, click on the ellipsis to manually map the object. In some cases, an object may no longer exist in an updated universe, or the object has been recreated in the new universe and has a new object ID. We recommend removing these objects prior to migrating to a new universe and adding them back in after the migration.



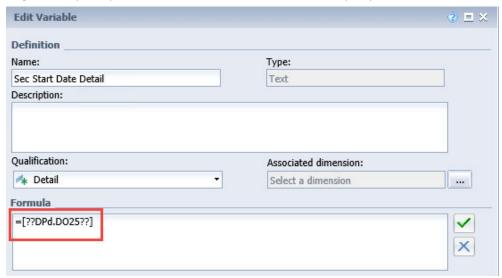
Change Source Wizard Object Mapping Show how each object in the original data source is replaced by an object in the destination data source or removed Map source and target objects: Current New Section Name Section Name Section Number Section Number Division Desc Division Desc Department Desc Department Desc Subject Subject ☐ **I** Location Location ... Section Crosslisted Section Crosslisted ... Crosslist Primary Section Name O Crosslist Primary Section Name ... Crosslist Primary Section ID ☐ 

✓ Crosslist Primary Section ID Positive Attendance Flag Positive Attendance Flag Section Load Section Load ☐ 

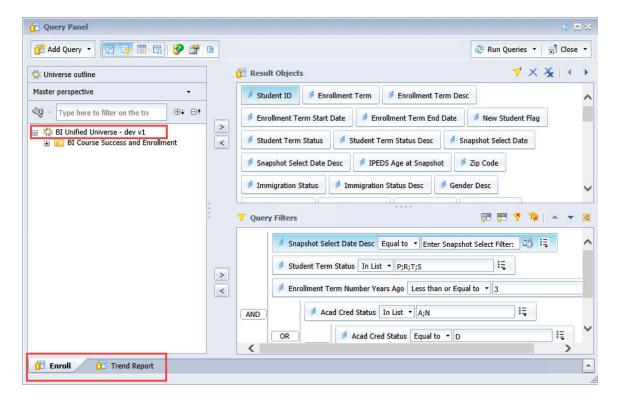
Section Funding Accounting Method Section Funding Accounting Method Section Start Date ... \_ Section Start Date ☐ Y Weeks Before Start of Term Details Mapping strategy Strategies... Closest name Ambiguous Objects do not have the same name or path in the new universe. This mapping will result in an ambiguous mapping. Section Start Date Name Object Id DSe.DO25 | Different (DSd.DO96b) [Course Sections] | Different ([BI Course Success and Enrollment]/[Section Information]) Path Object type Dimension Data type Date time Description Displays the date the course section begins.

In this case, remapping will not fix this object as it has a new object Id.

If you remove an object that is used in a user defined variable, once it is added back into your migrated report, you will need to also add it back into any dependent variables.



**STEP 8:** The 'Query Panel' will open. Verify that each query is now using the "BI Unified Universe – dev v1" universe.



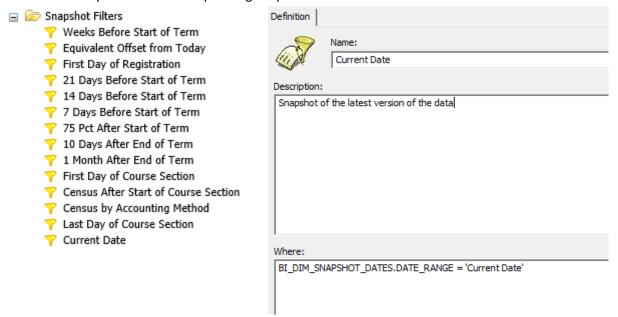
**STEP 9:** Run the queries, answer the query prompts, validate the data, and save the report. Add any objects to the query that you may have removed prior to the migration and check to see if there are any user defined variables dependent on those objects as they will need to be fixed.

# UNDERSTANDING AND WORKING WITH NESTED FILTERS AND SUBQUERIES

Data can be filtered at many levels in the flow as shown in Figure 1. The decision to filter data at a given level can depend on several factors including reporting need, performance impact, and space requirements. In general, it is best to query as much data as possible to allow for the greatest flexibility in creating "variations on a theme" reports and "slice and dice" cross tabs – provided the required space and performance expectation are not negatively impacted.

At the database level, data is typically filtered before it is stored so that it is limited to only the data necessary for reporting and analytic needs.

At the universe level, data may be further filtered for specific types of reporting so that it makes sense in the context of the report. For example, the snapshot filters are created in the universe to automatically select the corresponding snapshot name:



### This section will focus on:

- nested filters, which rely on the use of the AND and OR conditions, within the filter panel both at both the query level and report level
- using subqueries at the query level for more sophisticated filtering needs

### **Query Filters**

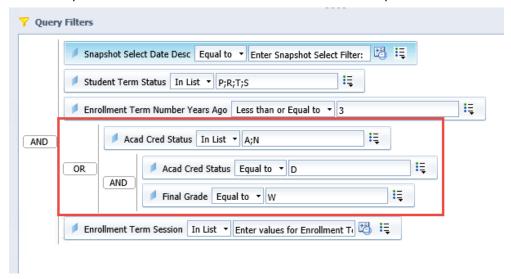
'Query Filters' control what data is selected from the Universe (and ultimately from the source database) and therefore the total scope of data available for the entire Web Intelligence document and all its report tabs and report blocks. The tendency is to think of ONE report result and filter here, when in fact, it can be useful to select all dimension values and create "variations on a theme" reports or "slice and dice" reports that allow analysis of data from many angles. However, query filters have the additional flexibility of being able to filter a value dynamically, based on the value of another data element. This CANNOT be done with report, block, or quick filters.

Remember, data can be included in a query but then filtered or hidden at the report or block level. Use 'Query Filters' carefully - they can powerfully filter the data, but the filter will always apply to this data set for the *entire* document.

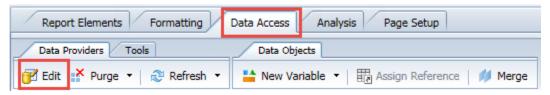
### **Nested Query Filters**

Nested query filters allow the creation of more complex filter conditions than is possible when filters are combined at the same level. When filters are nested, the order is set in which the filters are evaluated.

For example, Webl can restrict the returned data by the two query filters that are nested and joined in an AND relationship (where both filter conditions must be true) and then evaluate the data further by the filter within the OR condition. In this case, both the nested filters in the AND relationship must be true or the condition in the OR relationship.

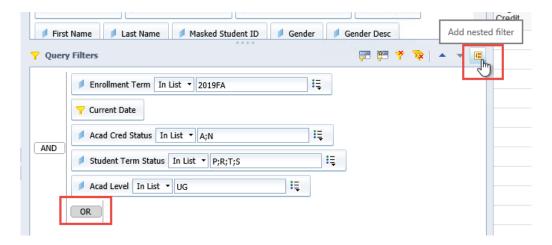


STEP 1: Select the Web Intelligence document you wish to modify. In our example, we are using the "Sample Enrollment Report" report found in the "Public Folders" → "SJECCD Training" → "Advanced Webi Training" folder. If you have not already done so, copy this report to your "My Favorites" folder. Open the document in 'Design' mode, navigate to the 'Data Access' tab, and click the 'Edit' button.

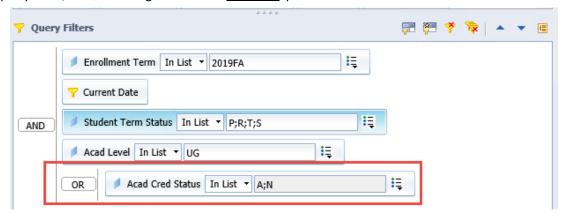


A dialog box titled 'Query Panel' will appear displaying the selected objects in the 'Result Objects' pane and filters in the 'Query Filters' pane.

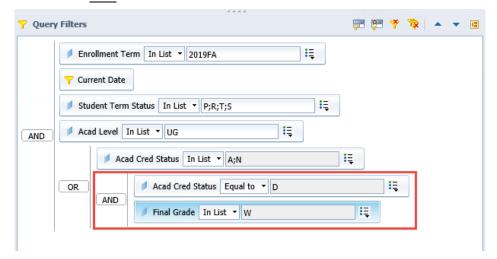
**STEP 2:** Click on the last filter in the 'Query Filters' pane and select 'Add nested filter' by clicking on the last button in the 'Query Filters' pane. The nested conditions should now be available.



Add the "Acad Cred Status" query filter to the 'OR' condition by selecting and dragging it in front of the 'OR' condition or by selecting the 'OR' condition, deleting the existing "Acad Cred Status" query filter, and re-adding it from the 'Universe' pane.



**STEP 3:** Click on the "Acad Cred Status" query filter and another nested filter. Add the following filters in front of the 'AND' condition:



You can change the 'And'/'Or' conditions by double clicking on them.

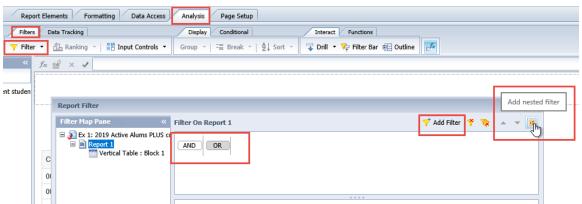
**STEP 4:** Click 'Run Query' and the report will be refreshed with the filtered data. Click the 'Save' icon and then close. **Save early and often!** 

### **Nested Report Filters**

A Report filter controls what data is available and shown on an entire report (tab) and all its blocks, even if there are more data values available from the resulting query. This is a useful way to make multiple reports in the same document but show slightly different versions of the same basic data or display. Nested report filters are set up and behave in a similar way to nested query filters, but they are happening after the query is run and only restricted the data you see in a report document or tab.

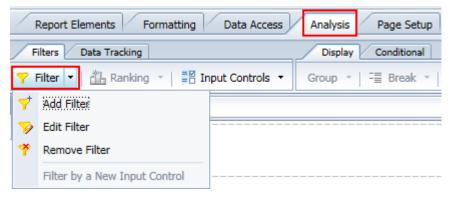
**STEP 1:** In any report, under the 'Analysis' tab, navigate to the mini-tab 'Filters', and click the 'Filter' button on the far left of the toolbar. A 'Report Filter' dialog box will appear. **NOTE:** This is NOT the same as the 'Filter Bar' button on the right side of the toolbar. That is used for simple report filters.

**STEP 2:** As with the 'Query filter' pane, at the right end of the 'Report Filter' window, select the 'Add nested filter' option. Click the 'Add Filter' button and an 'Available objects' dialog box will appear allowing you to select data objects to filter on and nest as needed.



**STEP 3:** Add any additional data objects and select the Boolean comparison of 'And', 'Or' by double clicking on the word to change it, if necessary. Like query filters, it is important to understand the logic involved and how including, excluding, negating, etc. impacts the resulting data.

**STEP 4:** To edit or remove the 'Report Filter', just select the dropdown next to the 'Filter' button ('Analysis' tab  $\rightarrow$  'Filters' mini-tab) and choose the option desired.

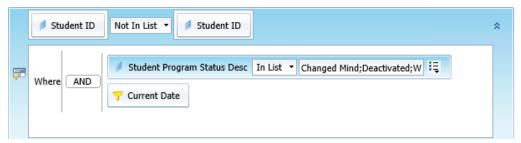


STEP 5: Click the 'Save' button and close. Save early and often!

### **Filtering Data Using Subqueries**

A subquery is a flexible query filter that allows you to restrict data in a more sophisticated way than is possible with an ordinary query filter. Subqueries are more powerful than ordinary query filters as:

- They allow you to restrict the values returned by the subquery with a WHERE clause
- They allow you to compare object values used to restrict the query with values from other result objects (i.e. 'Student ID' Not InList of 'Student ID' Where 'Student Program Status Desc' has In List Changed Mind; Deactivated; Withdrawn; Graduated)
- You can also limit the subquery with additional filter criteria in order to limit the pool of possible records for comparison and increase performance



- They allow you to create complex query filter scenarios that are difficult, if not impossible, to formulate with an ordinary query filter

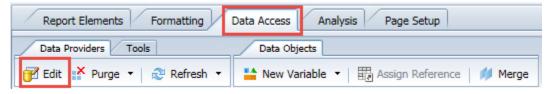
In this example, students could have more than one program status and if they have any records with a status of Changed Mind, Deactivated, Withdrawn, or Graduated we want to eliminate the student completely from our report results.

| Student<br>ID | Enrollment<br>Term | Last Name  | Acad Program of<br>Study | Acad Program of Study Desc                              | Student Program Status<br>Desc |
|---------------|--------------------|--|--------------------------|---|--------------------------------|
| 1000          | 2019FA             | THE STATE OF THE S | 2BUS.AA.1                | Business Administration, AA (EVC)                       | Active                         |
| 1000          | 2019FA             | Trans.   | 2GEN.AA.5                | General Studies: Sociology, AA (EVC)                    | Active                         |
| 1000          | 2019FA             | No back  | 2GEN.AA.3                | General Studies: Health Science, AA (EVC)               | Active                         |
|               | 2019FA             | Helpin   | 2GEN.AA.5                | General Studies: Sociology, AA (EVC)                    | Active                         |
| 1000          | 2019FA             | 200  | 1LIB.AA.3                | Liberal Arts:Social and Behavioral Sciences, AA (SJCC)  | Active                         |
| 48,000        | 2019FA             | 1999   | 2CADD.AS.1               | CADD Tech: Computer Aided Design and Drafting, AS (EVC) | Active                         |
| -             | 2019FA             | tion of  | 2GEN.AA.5                | General Studies: Sociology, AA (EVC)                    | Active                         |
| 1000          | 2019FA             | 100  | 2PSYCH.AA.1              | Psychology, AA (EVC)                                    | Active                         |
|               | 2019FA             | -  | 2MATH.AST.1              | Mathematics AS-T CSU (EVC)                              | Active                         |
|               | 2019FA             | Section  | 2UND                     | Undecided   | Changed Mind                   |
|               | 2019FA             | 104.0000   | 1GLOB.AAT.1              | Global Studies  | Active                         |

Results with the sub query in place showing both records removed for the student highlighted above:

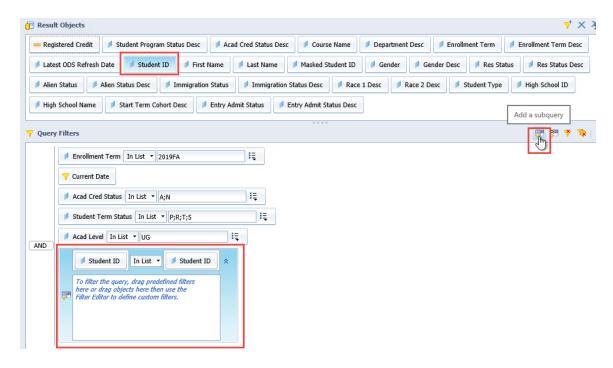
| Student<br>ID | Enrollment<br>Term | Last Name     | Acad Program of Study | Acad Program of Study Desc                              | Student Program Status<br>Desc |
|---------------|--------------------|---------------|-----------------------|---|--------------------------------|
| (MICHAEL)     | 2019FA             | One           | 2BUS.AA.1             | Business Administration, AA (EVC)                       | Active                         |
| Decident.     | 2019FA             | des           | 2GEN.AA.5             | General Studies: Sociology, AA (EVC)                    | Active                         |
| MODE TO       | 2019FA             | 20000         | 2GEN.AA.3             | General Studies: Health Science, AA (EVC)               | Active                         |
|               | 2019FA             | Total Control | 2GEN.AA.5             | General Studies: Sociology, AA (EVC)                    | Active                         |
| 1000          | 2019FA             | 1000          | 1LIB.AA.3             | Liberal Arts:Social and Behavioral Sciences, AA (SJCC)  | Active                         |
| 0.00          | 2019FA             | Own           | 2CADD.AS.1            | CADD Tech: Computer Aided Design and Drafting, AS (EVC) | Active                         |
| 0.000         | 2019FA             | 100           | 2GEN.AA.5             | General Studies: Sociology, AA (EVC)                    | Active                         |
| Section 19    | 2019FA             | 140           | 2PSYCH.AA.1           | Psychology, AA (EVC)                                    | Active                         |
|               | 2019FA             | the street    | 1GLOB.AAT.1           | Global Studies  | Active                         |

**STEP 1:** Select the Web Intelligence document you wish to modify. In our example, we are using the "Subquery Example" report found in the "Public Folders" → "SJECCD Training" → "Advanced Webi Training" folder. If you have not already done so, copy this report to your "My Favorites" folder. Open the document in 'Design' mode, navigate to the 'Data Access' tab, and click the 'Edit' button.



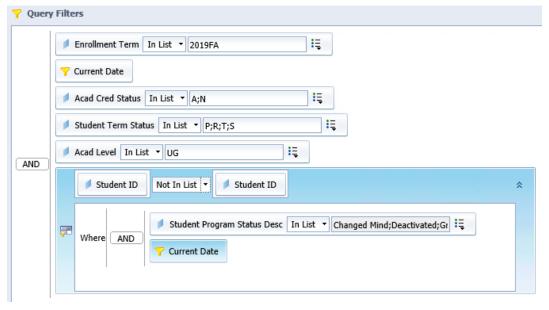
A dialog box titled '<u>Query Panel</u>' will appear displaying the selected objects in the '<u>Result Objects</u>' pane and filters in the '<u>Query Filters</u>' pane.

**STEP 2:** Click on the "Student ID" object in the 'Result Objects' pane to select it and then select 'Add a subquery' by clicking on the first button in the 'Query Filters' pane. The subquery filter box should now be available.



Change the operator in the subquery to 'Not In List' and add in the "Student Program Status Desc" object, from the "Student Information/Multivalue Student Dimensions" sub class using the 'Universe' pane, to the bottom of the subquery. Select "Changed Mind; Deactivated; Graduated; Withdrawn" from the 'Value(s) from list' define filter type option.

Add the "Current Date" filter from the "Snapshot Filters" class to your sub query as well. Your 'Query Filters' pane should look like something this:



### **Learning Objective**

In this section you will work existing reports to add nested query filters and a subquery filter.

### **High-level Overview**

- 1. Navigate to the report you wish to access
- 2. Open the document
- 3. Navigate to the 'Query Panel' and add nested query filters or a subquery
- 4. Run query to get the data
- 5. Save and close

### **Practice Steps for Nested Query Filters**

**STEP 1:** Log in to BI Launch Pad, select the '<u>Documents</u>' tab, and navigate to "*Public Folders*" → "*SJECCD Training*" → "*Advanced Webi Training*". In this part of the exercise, we will use the "*Sample Enrollment Report*" document.

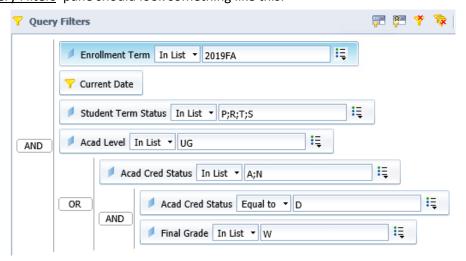
**STEP 2:** Open the document in '<u>Design</u>' mode, navigate to the '<u>Data Access</u>' tab, and click the 'Edit' button.

**STEP 3:** Add a nested 'Or' condition filter at the bottom of the current set of query filters and place the current filter for "Acad Cred Status" in front of it. Add a second nested 'And' condition filter.

Add the following filters to the nested 'AND' condition:

- "Acad Cred Status" from the "Student Enrollment Information" class and set the operator to 'Equal to' and setting the operand to "D"
- "Final Grade" from the "Student Enrollment Information" class leaving the default operator of 'In List' and setting the operand to "W"

Your 'Query Filters' pane should look something like this:



**STEP 4:** Click the 'Run Query' button and review the results.

**STEP 5:** Save and close the report.

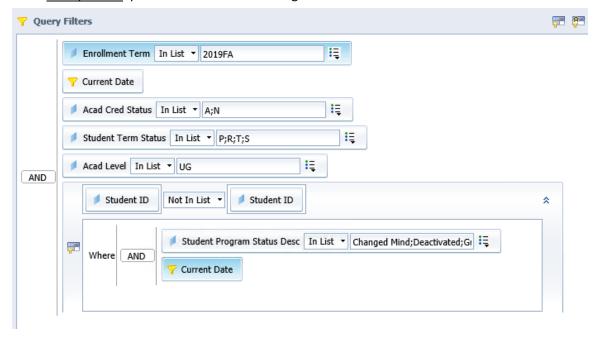
### **Practice Steps for Building a Sub Query**

**STEP 1:** Log in to BI Launch Pad, select the '<u>Documents</u>' tab, and navigate to "*Public Folders*" → "*SJECCD Training*" → "*Advanced Webi Training*". In this part of the exercise, we will use the "*Subquery Example*" document.

**STEP 2:** Open the document in '<u>Design'</u> mode, navigate to the '<u>Data Access'</u> tab, and click the 'Edit' button.

**STEP 3:** Add a subquery for the "Student ID" object that selects records that are Not In List of those student ID's with a program status description of Changed Mind, Deactivated, Graduated or Withdrawn. Add a second query filter to the subquery that restricts the list of student ID's to those that are in the current date snapshot.

Your 'Query Filters' pane should look something like this:



STEP 4: Click the 'Run Query' button and review the results.

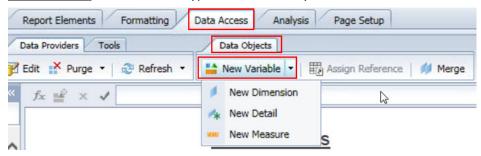
**STEP 5:** Save and close the report.

### **CREATING AND USING VARIABLES**

In this section you will learn how to create user defined custom variables that can be used throughout the document. Custom variables are a powerful tool and enable you to manipulate and calculate data. There are numerous functions and potential formulas that you can create including using one custom variable within another custom variable. This section will focus on formulas that we use frequently.

There are several ways to create a new variable. You can choose any of the following:

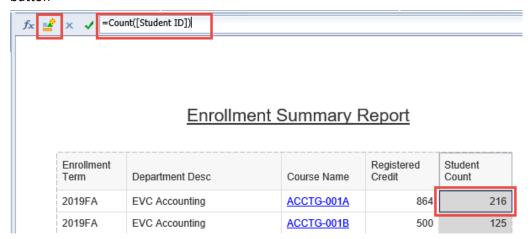
- From the '<u>Data Access</u>' tab -> '<u>Data Objects</u>' tab click on the dropdown arrow next to '<u>New Variable</u>' and select the type that best suits your needs



- Right-click on the 'Variables' folder and select 'New'



- Select an existing column that contains an in-place formula and turn it into a reusable variable, view the expression in the 'Formula Bar', and click on the 'Create Variable' button



### **Using If-Then-Else Logic in Report Variables**

When creating formulas in Web Intelligence reports, it is frequently necessary to do conditional logic, that is perform a logical test that determines what the output of the formula will be. The most straightforward way to accomplish this is to use the 'If' function. The format of this function is as follows:

If <Condition> Then <Expression1> Else <Expression2>

In this definition, <Condition> is a logical True/False expression and <Expression1> and <Expression2> are any formulas that return numeric, string, or date results. Note that you can also embed another 'If' formula surrounded by parenthesis in place of either <Expression1> or <Expression2> to express more complex logical constructs.

For example, we may want to create a variable that characterizes students according to their credit load as either full-time or part-time. In this case, we'll assume that 12 or more credits is considered full-time.

This could be accomplished by creating a variable called "PT/FT Status" which would have the following definition:

=If [Registered Credit] >= 12 Then "FT" Else "PT"

Dragging this new variable into the report would result in the following:

| dmit Status Desc | Acad Cred<br>Status<br>Desc | Registered<br>Credit | PT/FT<br>Status |
|------------------|-----------------------------|----------------------|-----------------|
| rst Time Student | New                         | 15                   | FT              |
| ng Student       | New                         | 7                    | PT              |
| rst Time Student | New                         | 3                    | PT              |

Another very useful application of conditional logic is to use it to conditionally count or aggregate values. As an example of this technique, imagine that we wanted a count of students based on their residency status. To do this, you would embed the 'If' statement WITHIN the 'Count' function call, as below:

For In-State Residency Status:

=Count (if [Res Status] = "INST" Then [Student ID])

For Out-of-State Residency Status:

=Count (if [Res Status] = "OST" Then [Student ID])

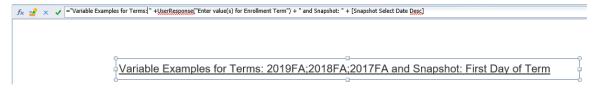
Note that since there is no 'Else' clause on our 'If' statement within the 'Count' function, in the case where the "Res Status" object does not equal "INST" for our In State Variable or "OST" for our Out of State variable, there is no "Student ID" value returned and hence no value added to the overall count.

### **Building a Dynamic Title**

Anytime a query has a filter that prompts the user for a response, this response can be added to the title of the document creating a dynamic title that will automatically refresh when a prompt value changes. This requires the UserResponse() function and the format used is as follows:

### UserResponse("Enter value(s) for Enrollment Term")

Note: the text within the parentheses must be identical to the text in the query filter.



### **Time Functions**

There are several functions that deal specifically with date and time. This section will highlight a few of the functions we use most often.

- CurrentDate(): Returns today's date
  - =CurrentDate()
- DayName(): Turns a date into a day of the week
  - =DayName([Enrollment Term Start Date])
- DaysBetween(): Calculates the number of days between two dates
  - =DaysBetween([Enrollment Term Start Date];[Snapshot Select Date])
- MonthsBetween(): Calculates the number of months between two dates; add "/12" to return years
  - =MonthsBetween([Snapshot Select Date];[Current Date])
  - =MonthsBetween([Snapshot Select Date];[Current Date])/12
- DatesBetween(): Calculates the number of days, weeks, months, or years between two given dates, based on the time period parameter included in the formula. Functions like

DaysBetween() and MonthsBetween() but is more flexible with the addition of the parameter.

- =DatesBetween([Session Start Date];[Snapshot Select Date];WeekPeriod)
- Round(): Rounds a number to the number of decimal places specified by the user (1 in the example below). Follows standard rounding rules.
  - =Round(MonthsBetween([Snapshot Select Date];[Current Date])/12);1)
- Ceil(): Ceiling function; rounds a number up to the next nearest integer (not standard rounding)
  - =Ceil(MonthsBetween([Snapshot Select Date];[Current Date])/12)
- Floor(): Opposite of Ceil(); rounds a number down to the next nearest integer (not standard rounding)
  - =Floor(MonthsBetween([Snapshot Select Date];[Current Date])/12)

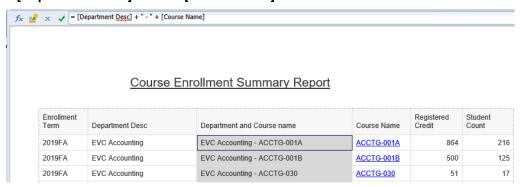
| Enrollment<br>Term | Enrollment<br>Term Year | Enrollment<br>Term Start<br>Date | Snapshot<br>Select<br>Date | Current<br>Date | Snapshot Select<br>Date Desc | Days<br>Between<br>Enrollment<br>Term Start<br>Date and<br>Census | Months<br>between<br>Census<br>and Now |
|--------------------|-------------------------|----------------------------------|----------------------------|-----------------|------------------------------|---|--|
| 2017FA             | 2017                    | 9/5/17                           | 9/18/17                    | 10/24/19        | Census After Start           | 13  | 25                                     |
| 2018FA             | 2018                    | 9/4/18                           | 9/17/18                    | 10/24/19        | Census After Start           | 13  | 13                                     |
| 2019FA             | 2019                    | 9/3/19                           | 9/16/19                    | 10/24/19        | Census After Start           | 13  | 1                                      |

### **Character Functions**

As there are several functions that deal specifically with date and time, there are also several character or string functions available as well. This section will highlight a few of the functions we use most often.

The + is used concatenate two string together, for example:

= [Department Desc] + " - " + [Course Name]



Substr(): Returns part of a string; user provides the string, the starting point, and the length to return.

### =Substr([Enrollment Term];1;4)

| Enrollment<br>Term | Enrollment<br>Term Year |
|--------------------|-------------------------|
| 2017FA             | 2017                    |
| 2018FA             | 2018                    |
| 2019FA             | 2019                    |

POS(): Returns the starting position of specified character(s) in a string =POS([High School Name]; "HIGH")

| HS POS  | High School Name             |
|---------|------------------------------|
| 1101 00 | riigii ociiovi raine         |
| 0       | MARIA AUXILIADORA            |
| 9       | PEGASUS HIGH                 |
| 0       | HARGRAVE MILITARY ACADEMY    |
| 0       | GUAJOME PARK ACADEMY         |
| 0       | No Value Entered             |
| 11      | AGUA FRIA HIGH SCHOOL        |
| 14      | SILVER CREEK HIGH SCHOOL     |
| 18      | EVERGREEN VALLEY HIGH SCHOOL |
| 18      | EVERGREEN VALLEY HIGH SCHOOL |
| 16      | PIEDMONT HILLS HIGH SCHOOL   |
| 9       | OAKLAND HIGH SCHOOL          |
| 14      | INDEPENDENCE HIGH SCHOOL     |

You can create variables that use previously created variables. This method allows you to create more complex variables one step at a time ensuring that each piece is working the way you would expect. For example, in the following variable, we will use the POS() variable in a SUBSTR() variable. Using this technique, the length to be returned is determined dynamically.

### =Substr([High School Name];1;[HS Pos]-1)

This will return everything found before "HIGH" in the high school name. The "-1" ensures that it doesn't return the space before "HIGH".

| AGUA FRIA HIGH SCHOOL        | AGUA FRIA        |
|------------------------------|------------------|
| SILVER CREEK HIGH SCHOOL     | SILVER CREEK     |
| EVERGREEN VALLEY HIGH SCHOOL | EVERGREEN VALLEY |
| EVERGREEN VALLEY HIGH SCHOOL | EVERGREEN VALLEY |
| PIEDMONT HILLS HIGH SCHOOL   | PIEDMONT HILLS   |
| OAKLAND HIGH SCHOOL          | OAKLAND          |
| INDEPENDENCE HIGH SCHOOL     | INDEPENDENCE     |

### **Learning Objective**

In this section you will work with an existing report to create a dynamic title.

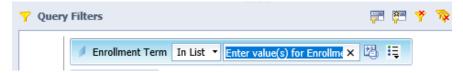
### **High-level Overview**

- 1. Navigate to the report you wish to access
- 2. Open the document
- 3. Create a dynamic title in the report
- 4. Create custom variables
- 5. Save and close

### **Practice Steps**

**STEP 1:** Log in to BI Launch Pad, select the '<u>Documents</u>' tab, and navigate to "*Public Folders*" → "*SJECCD Training*" → "*Advanced Webi Training*". We will use the "*Sample Enrollment Report*" that we worked with in an earlier exercise.

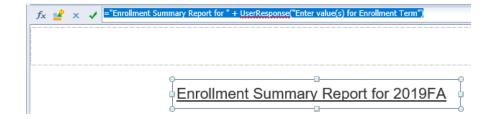
**STEP 2:** Navigate to the 'Query Panel' and copy the text used in the prompt query filter for "Enrollment Term" and close the 'Query Panel'.



**STEP 3:** Click on the title and create the following formula:

="Enrollment Summary Report for " + UserResponse("Enter value(s) for Enrollment Term")

Your resulting title should look something like this:



**STEP 4:** Save your report.

STEP 5: If it's not already in the table, add the "High School Name" object.

**STEP 6:** Create a variable to determine the position of "HIGH" in the returned values for the "High School Name" object.

**STEP 7:** Create a variable that only returns the first part of the high school name (minus anything after finding the word "HIGH" and any spaces before the word "HIGH").

**STEP 8:** Add your new variables to the report and validate the results.

**STEP 9:** Save and close your report.

### **CALCULATION CONTEXTS**

By default, Web Intelligence determines the result of a measure using (1) the dimension objects placed in the same table block and (2) the level of placement in a report. The measure will default to the lowest level of aggregation depending on where it is placed. The set of relevant dimensions for which a measure is aggregated, based on its position in a block on a report, is called the "Calculation Context" for the measure. As an example, if a measure is included as a column of a 'List' block with a set of dimensions, then the measure will be aggregated by each combination of values of those dimensions (i.e. for every row in the list) and that set of dimensions is the calculation context for the measure in the block. If the measure is placed on the summary line of a 'List' block, then the measure is aggregated independent of the dimensions in the list, which are no longer part of its calculation context, as below:

| =[Registered Cred  | it]    |                                     |                      |
|--------------------|--------|-------------------------------------|----------------------|
| Enrollment<br>Term | Gender | IPEDS Race Ethnic<br>Classification | Registered<br>Credit |
| 2019FA             | F      | American Indian                     | 439.5                |
| 2019FA             | F      | Asian                               | 21,541               |
| 2019FA             | F      | Black or African American           | 2,217.5              |
| 2019FA             | F      | Hawaiian/Pacific Islander           | 235                  |
| 2019FA             | F      | Hispanic                            | 36,217.5             |
| 2019FA             | F      | Two or More Races                   | 1,750.5              |
| 2019FA             | F      | Unknown                             | 11,607.5             |
| 2019FA             | F      | White                               | 3,896.5              |
| 2019FA             | М      | American Indian                     | 227.5                |
| 2019FA             | М      | Asian                               | 18,085               |
| 2019FA             | М      | Black or African American           | 2,034.5              |
| 2019FA             | М      | Hawaiian/Pacific Islander           | 194                  |
| 2019FA             | М      | Hispanic                            | 25,281.5             |
| 2019FA             | М      | Two or More Races                   | 1,425                |
| 2019FA             | М      | Unknown                             | 10,853               |
| 2019FA             | М      | White                               | 3,479                |
|                    |        | Sum:                                | 139,484.5            |

In the example above, when the "Registered Course Credits" measure is placed at position 1, its calculation context is the combination of values of the "Enrollment Term", "Gender", and "IPEDS Race Ethnic Classification" dimensions. When it is placed at position 2 (in the summary row of the 'List' table), the calculation context doesn't contain any dimensions, and it is aggregated for all values of all dimensions.

For most cases, the default calculation context determined by Web Intelligence is the one you probably want to use. However, there are several reporting circumstances where you may want to alter or specifically define the calculation context to be used for a measure in your report. Examples of when you might want to do this might include:

- You want each line of your report to compare the enrollment for a specific term with the average enrollment for all terms in the report (i.e. are we above or below the average for this term)
- You want to create a report with a single row with the summarized enrollment for a term but also include columns providing data about subtotals of that enrollment, such as the total enrollment of certain student types
- You want to calculate a delta value between the total enrollment in the first term included in a report with the enrollment for the last term included in the report

A complete review of the capabilities that Web Intelligence provides to work with calculation contexts would require a separate course in of itself and is well out of the scope of this one. However, this section will include a brief overview of the functions provided for report designers to define and modify calculation contexts and will present a couple of specific examples of their use.

Calculation context specifications are expressed in Web Intelligence as additional keywords and query object expressions in the aggregation functions you are already used to, such as 'Count' or 'Sum'. The following table summarizes the options for these calculation context expressions, along with the meaning and a simple example:

| Operator                  | Definition  |
|---------------------------|---|
| In – can be used for both | Used to specify dimensions explicitly – must include dimensions in the                              |
| input and output contexts | formula even if they are in the table/block. Can be used with extended                              |
|                           | syntax words (Report, Section, Break, block, body – see Keywords Table                              |
|                           | below for definitions)  |
|                           | Formula:  =Max([Registered Course Credits] In ([Enrollment Term] ; [Enrollment Department 1 Desc])) |
| Where                     | Specifies limiting conditions on the data:  |

|                           | Formula:  =Sum([Total Invoice amt including taxes]) Where([Invoice Item AR Code] = "BKSUP") |
|---------------------------|---|
| ForEach – use as an input | Adds dimensions to the context (Automatically takes dimensions into                         |
| context                   | consideration that are already in the table/block)  |
|                           | Formula:  =Max([Registered Course Credits] ForEach ([Enrollment Term]))                     |
| ForAll – use as an output | Removes dimensions from the context – provides a more global calculation                    |
| context                   | at a granular, row-by-row level   |
|                           | Formula:  =Average([Student Academic Level Cum Gpa]) ForAll ( [Student ID])                 |

The 'In' calculation context keyword allows you to express the complete list of dimensions for which you are aggregating the measure. In many cases, you want to specify that the context is that of an enclosing report structure, such as a report break or section, without specifying a list of dimensions. To support this, the 'In' calculation context keyword supports the following options:

| Environment Level              | Effect   |
|--------------------------------|--|
| Report                         | The projected value of the measure is          |
|                                | aggregated for all dimensions contained within |
|                                | the page of the report                         |
| Section (Same result as Block) | The projected value of the measure is          |
|                                | aggregated for all dimensions contained within |
|                                | the section of the report                      |
| Break                          | The projected value of the measure is          |
|                                | aggregated for all dimensions contained within |
|                                | the break of the table                         |
|                                | **must use as input context (syntax) in order  |
|                                | to get this to work**                          |
| Block (Same result as Section) | The projected value of the measure is          |
|                                | aggregated across all values for dimensions    |
|                                | contained within the block                     |
| Body                           | The projected value of the measure is          |
|                                | aggregated for all dimensions at the level in  |
|                                | the report that it is placed                   |

Finally, there are two basic types of calculation contexts: Input Contexts and Output Contexts. The difference is subtle and somewhat technical. An input calculation context consists of any dimension objects that need to be included directly IN the calculation itself and cause aggregation to happen at a finer level of detail than what is in the table/block. An output calculation takes dimension objects out of the default context calculation and causes the aggregation of the results at a higher or more global level of detail.

The syntax of the two types is slightly different, but very important as it will cause very different behaviors of the aggregating measure. The key syntax difference between input and output contexts is the position of the operator relative to the parenthesis.

- Input context:
  - Operator is placed within the parenthesis of the aggregate:
    - Aggregate (measure OPERATOR (dimension))
    - =Max([Registered Course Credits] In (Enrollment Term]; [Enrollment Department 1 Desc]))
- Output context:
  - Operator is placed **outside** of the parenthesis that contain the aggregate:
    - Aggregate (measure) OPERATOR (dimension)
    - = Average ([Student Academic Level Cum Gpa]) ForAll ([Student ID])

We are going to look at the following specific applications of the calculation context functionality:

- Using the 'IN' context operator input context
- Using the 'ForAll' context operator output context
- Using the 'Where' conditional context operator output context
- Using the 'In Report' context operator output context

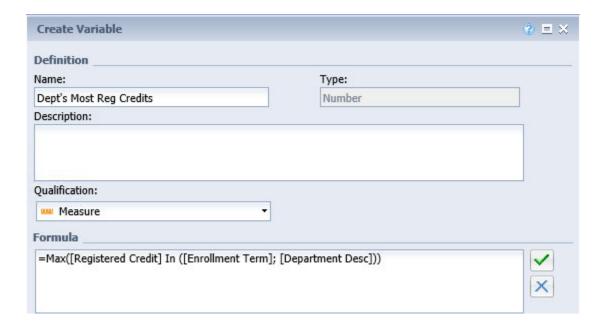
#### **Using the IN Context Operator**

You would use the 'IN' context operator when you want to aggregate a measure by additional dimensions beyond what is in your table/block. If the dimension is available from your query it can be used in your calculation. The IN operator requires all dimensions needed in the calculation context to be listed in the formula even if they already exist in the table/block.

To see the use of this context operator, consider a simple report where we have a list of registered credit totals for departments by term. We have a break on department and have a descending sort on registered credits:

| Department Desc      | Enrollment<br>Term | Registered<br>Credit |
|----------------------|--------------------|----------------------|
| EVC Accounting       | 2019FA             | 1,813                |
|                      | 2018FA             | 1,745                |
|                      | 2017FA             | 1,653                |
|                      |                    |                      |
| EVC Admin of Justice | 2019FA             | 1,320                |
|                      | 2018FA             | 1,110                |
|                      | 2017FA             | 1,080                |
|                      |                    |                      |
| EVC Anthropology     | 2019FA             | 114                  |
|                      | 2017FA             | 81                   |
|                      | 2018FA             | 78                   |
|                      |                    |                      |

We want to see for each department, for 3 consecutive fall terms, the highest number of registered credits in any one term. To do this, create a new table in the report to the right of the current table which will contain the department object and an object you will create with the following formula:



The resulting report should look like the following:

| Department Desc      | Enrollment Term | Registered Credit |
|----------------------|-----------------|-------------------|
| EVC Accounting       | 2018FA          | 3,156             |
|                      | 2017FA          | 3,147             |
|                      | 2019FA          | 2,963             |
|                      |                 |                   |
| EVC Admin of Justice | 2019FA          | 1,930             |
|                      | 2018FA          | 1,804             |
|                      | 2017FA          | 1,774             |
|                      |                 |                   |
| EVC Anthropology     | 2019FA          | 267               |
|                      | 2017FA          | 216               |
|                      | 2018FA          | 192               |
|                      |                 |                   |

| Department Desc             | Mo | pt's<br>est Reg<br>eds |
|-----------------------------|----|------------------------|
| EVC Accounting              |    | 3,156                  |
| EVC Admin of Justice        |    | 1,930                  |
| EVC Anthropology            |    | 267                    |
| EVC Art                     |    | 3,093                  |
| EVC Arts                    |    | 912                    |
| EVC Automotive Technology   |    | 2,014                  |
| EVC Basic Skills-Math       |    | 6,407                  |
| EVC Basic Skills-Reading    |    | 347.5                  |
| EVC Basic Skills-Writing    |    | 1,932                  |
| EVC Biology                 |    | 7,429                  |
| EVC Building Info. Modeling |    | 97                     |

The table on the left serves as a truth set to ensure our calculation context variable is working as expected.

# **Using the ForAll Context Operator**

You would use the 'ForAll' context operator where you want to aggregate a measure for ALL values of a dimension in a place in a report where you would typically aggregate to a SPECIFIC value of that dimension. In other words, you are removing the dimension from the calculation context for the measure.

To see the use of this context operator, consider a simple report where we have a list of the registered credit totals for enrolled students in the 2019FA term categorized by the student's IPEDS Race Ethnic Classification:

| Enrollment<br>Term | IPEDS Race Ethnic<br>Classification | Registered<br>Credit |
|--------------------|-------------------------------------|----------------------|
| 2019FA             | American Indian                     | 1,028.5              |
| 2019FA             | Asian                               | 65,474               |
| 2019FA             | Black or African American           | 6,816                |
| 2019FA             | Hawaiian/Pacific Islander           | 671.5                |
| 2019FA             | Hispanic                            | 95,437.5             |
| 2019FA             | Two or More Races                   | 5,273.5              |
| 2019FA             | Unknown                             | 35,027.5             |
| 2019FA             | White                               | 12,152.5             |

We want to figure out what the average registered credits are per IPEDS Race Ethnic Classification, so we can easily determine whether each IPEDS Race Ethnic Classification has more or less than the average. To do this, create a new column in the report to the right of the current column. In the formula box at the top, specify an average of the "Registered Credit" measure over ALL the values of the "IPEDS Race Ethnic Classification" dimension, using the following formula:

### =Average ([Registered Credit]) ForAll ([IPEDS Race Ethnic Classification])

The resulting report looks like the following:

| Enrollment<br>Term | IPEDS Race Ethnic<br>Classification | Registered<br>Credit | Average<br>Credits |  |
|--------------------|-------------------------------------|----------------------|--------------------|--|
| 2019FA             | American Indian                     | 1,028.5              | 27,735.13          |  |
| 2019FA             | Asian                               | 65,474               | 27,735.13          |  |
| 2019FA             | Black or African American           | 6,816                | 27,735.13          |  |
| 2019FA             | Hawaiian/Pacific Islander           | 671.5                | 27,735.13          |  |
| 2019FA             | Hispanic                            | 95,437.5             | 27,735.13          |  |
| 2019FA             | Two or More Races                   | 5,273.5              | 27,735.13          |  |
| 2019FA             | Unknown                             | 35,027.5             | 27,735.13          |  |
| 2019FA             | White                               | 12,152.5             | 27,735.13          |  |

### **Using the Where Conditional Context Operator**

The 'Where' context operator works in a slightly different way than all the other operators. Basically, the 'Where' operator allows the user to specify a logical expression which must evaluate to true for a row of data to be added to the specified aggregate. An example would be if you wanted to break out the "Registered Credit" measure into two columns according to whether the student was male or female. Each of these new columns would contain a measure with a conditional context operator with the appropriate test of the "Gender" dimension.

To do this, starting with the previous example, create a new column to the right of the list. Specify the following formula for the new cell:

=Sum ([Registered Credit]) Where ([Gender] = "F")

The resulting report shows a new column only for registered credits summed for female students:

| Enrollment<br>Term | IPEDS Race Ethnic<br>Classification | Registered<br>Credit | Average<br>Credits | Credits -<br>Female |
|--------------------|-------------------------------------|----------------------|--------------------|---------------------|
| 2019FA             | American Indian                     | 1,028.5              | 27,735.13          | 638.5               |
| 2019FA             | Asian                               | 65,474               | 27,735.13          | 36,626.5            |
| 2019FA             | Black or African American           | 6,816                | 27,735.13          | 3,622.5             |
| 2019FA             | Hawaiian/Pacific Islander           | 671.5                | 27,735.13          | 379.5               |
| 2019FA             | Hispanic                            | 95,437.5             | 27,735.13          | 57,777.5            |
| 2019FA             | Two or More Races                   | 5,273.5              | 27,735.13          | 2,952.5             |
| 2019FA             | Unknown                             | 35,027.5             | 27,735.13          | 18,385.5            |
| 2019FA             | White                               | 12,152.5             | 27,735.13          | 6,633.5             |

After adding another column for male students, and adjusting column headers:

| Enrollment<br>Term | IPEDS Race Ethnic<br>Classification | Registered<br>Credit | Average<br>Credits | Credits -<br>Female | Credits -<br>Male |
|--------------------|-------------------------------------|----------------------|--------------------|---------------------|-------------------|
| 2019FA             | American Indian                     | 1,028.5              | 27,735.13          | 638.5               | 390               |
| 2019FA             | Asian                               | 65,474               | 27,735.13          | 36,626.5            | 28,691.5          |
| 2019FA             | Black or African American           | 6,816                | 27,735.13          | 3,622.5             | 3,186             |
| 2019FA             | Hawaiian/Pacific Islander           | 671.5                | 27,735.13          | 379.5               | 292               |
| 2019FA             | Hispanic                            | 95,437.5             | 27,735.13          | 57,777.5            | 37,438.5          |
| 2019FA             | Two or More Races                   | 5,273.5              | 27,735.13          | 2,952.5             | 2,301             |
| 2019FA             | Unknown                             | 35,027.5             | 27,735.13          | 18,385.5            | 16,358.5          |
| 2019FA             | White                               | 12,152.5             | 27,735.13          | 6,633.5             | 5,444.5           |

# **Using the In Report Context Operator**

Another alternative to the 'ForAll' context operator is the 'In Report' operator. When using the 'ForAll' operator, you need to explicitly identify one or more dimensions which you want to drop from the calculation context. The 'In Report' operator will always simply aggregate a measure to the highest level of aggregation on a report.

As an example, consider a report listing the distinct student enrollment counts for a set of years, as follows:

| Enrollment Term<br>Academic Year | Student Enrollment<br>Count |  |
|----------------------------------|-----------------------------|--|
| 2017                             | 20,920                      |  |
| 2018                             | 21,080                      |  |
| 2019                             | 20,392                      |  |

Assume that we want to compare each year's enrollment count with the highest aggregate student enrollment count in the report. If the variable "Student Enrollment Count" is defined as the distinct count of "Student ID", we can add a column to the report with the following formula:

# =Max ([Student Enrollment Count]) In Report

This will result in the following report:

| Enrollment Term<br>Academic Year | Student Enrollment<br>Count |      | Max Enrollment |
|----------------------------------|-----------------------------|------|----------------|
| 2017                             | 31                          | 167  | 32,767         |
| 2018                             | 32                          | ,675 | 32,767         |
| 2019                             | 32                          | ,767 | 32,767         |

The aggregate maximum calculation will always return the maximum individual total within the report. Adding in another dimension, such as the "Enrollment Term" query object, will cause the expression to now reflect whatever the maximum aggregate value in the report, as below:

| Enrollment Term<br>Academic Year | Enrollment Term | Student Enrollme<br>Count | ent    | Max Enrollment |
|----------------------------------|-----------------|---------------------------|--------|----------------|
| 2017                             | 2017FA          |                           | 20,920 | 21,080         |
| 2017                             | 2017SP          |                           | 17,724 | 21,080         |
| 2017                             | 2017SPI         |                           | 3,050  | 21,080         |
| 2017                             | 2017SU          | _                         | 9,898  | 21,080         |
| 2018                             | 2018FA          |                           | 21,080 | 21,080         |
| 2018                             | 2018SP          |                           | 19,150 | 21,080         |
| 2018                             | 2018SPI         |                           | 3,571  | 21,080         |
| 2018                             | 2018SU          |                           | 10,830 | 21,080         |
| 2019                             | 2019FA          |                           | 20,392 | 21,080         |
| 2019                             | 2019SP          |                           | 18,923 | 21,080         |
| 2019                             | 2019SPI         |                           | 3,987  | 21,080         |
| 2019                             | 2019SU          |                           | 11,628 | 21,080         |

## **Learning Objective**

At the end of this section, you will understand how to apply several of the calculation context modification operators in Web Intelligence to change the way aggregation happens within a Web Intelligence report. This section will allow you to apply the 'ForAll', 'In Report', and 'Where' operators to build a simple report analyzing student enrollment by departments across multiple academic terms and years.

### **High Level Overview**

- 1. Create a new Web Intelligence report
- 2. Select needed dimensions and measures into report query
- 3. Build a list report comparing enrollment by department compared to the overall student enrollment for each term
- 4. Save the document

### **Practice Steps**

**STEP 1:** Create a new Web Intelligence document. Use the "BI Unified Universe – dev v1" as the universe data source for the report.

**STEP 2:** In the query for the report, add the following objects from the source universe:

From the "BI Course Success and Enrollment" folder:

"Enrollment Term"

From the "Student Information" folder:

"Student ID"

From the "Student Enrollment Information" folder:

"Registered Credit"

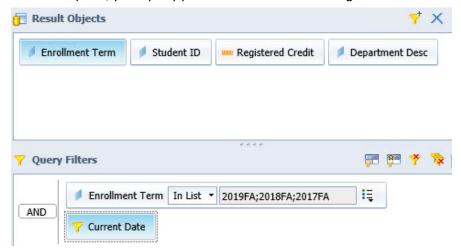
From the "Section Information" folder:

"Department Desc"

**STEP 3:** Create the following filters for the report:

- A filter specifying that the "Enrollment Term" is "2019FA; 2018FA; 2017FA"
- Add the pre-defined snapshot filter for "Current Date"

When complete, your query panel should look something like this:



**STEP 4:** Run the report query. Modify the default '<u>List</u>' block so that it only contains the following fields, in this order:

- "Enrollment Term"
- "Enrollment Department 1 Desc"
- "Registered Course Credits"

**STEP 5:** Change the name of the new report tab to be "Dept Enrollment Percentage".

**STEP 6:** Select the "Enrollment Term" column and create a report break on this column. At this point your report should look something like this:

# Department Enrollment Percentage

| Enrollment<br>Term | Department Desc           | Registered<br>Credit |
|--------------------|---------------------------|----------------------|
| 2017FA             | EVC Accounting            | 3,147                |
|                    | EVC Admin of Justice      | 1,774                |
|                    | EVC Anthropology          | 216                  |
|                    | EVC Art                   | 2,475                |
|                    | EVC Arts                  | 912                  |
|                    | EVC Automotive Technology | 2,014                |
|                    | EVC Basic Skills-Math     | 6,407                |
|                    | EVC Basic Skills-Reading  | 347.5                |
|                    | EVC Basic Skills-Writing  | 1,932                |
|                    | EVC Biology               | 6,894                |
| <                  |                           |                      |
| Departme           | nt Enrollment Percentage  |                      |

**STEP 7:** Create a new report variable in the report called "Student Count" providing the distinct count of enrolled students. Use the following formula for this variable:

### =Count([Student ID])

**STEP 8:** Create a new report variable in the report called "Student Count for All Departments". This variable will use the 'ForAll' calculation context modification keyword to provide the distinct count of students independent of the department. Use the following formula for this variable:

#### =Count([Student ID]) ForAll ([Enrollment Term];[Department Desc])

**STEP 9:** Create a new report variable in the report called "*Department % of Total Students*". This variable shows the proportion of the total distinct number of enrolled students that are enrolled in a course for specific department. Use the following formula for this variable:

## =[Student Count] / [Student Count for All Departments]

**STEP 10:** Drag the "Student Count", "Student Count for All Departments", and "Department % of Total Students" variable into the '<u>List</u>' report.

**STEP 11:** Format the last column of the report as a percentage.

The completed report tab should look something like the following:

# Department Enrollment Percentage

| Enrollment<br>Term | Department Desc           | Registered<br>Credit | Student<br>Count | Student<br>Count for All<br>Departments | Department<br>% of Total<br>Students |
|--------------------|---------------------------|----------------------|------------------|---|--------------------------------------|
| 2017FA             | EVC Accounting            | 3,147                | 632              | 41,187                                  | 1.53%                                |
|                    | EVC Admin of Justice      | 1,774                | 444              | 41,187                                  | 1.08%                                |
|                    | EVC Anthropology          | 216                  | 69               | 41,187                                  | 0.17%                                |
|                    | EVC Art                   | 2,475                | 680              | 41,187                                  | 1.65%                                |
|                    | EVC Arts                  | 912                  | 258              | 41,187                                  | 0.63%                                |
|                    | EVC Automotive Technology | 2,014                | 343              | 41,187                                  | 0.83%                                |
|                    | EVC Basic Skills-Math     | 6,407                | 1,403            | 41,187                                  | 3.41%                                |
|                    | EVC Basic Skills-Reading  | 347.5                | 242              | 41,187                                  | 0.59%                                |
|                    | EVC Basic Skills-Writing  | 1,932                | 472              | 41,187                                  | 1.15%                                |
| <                  |                           |                      |                  |   |                                      |

**STEP 12:** Save your report with the name "Enrollment Analysis by Department".

# **ADVANCED FORMATTING**

At this point, we have the data in place within several reports. However, there are several additional formatting techniques available to us that we can apply to improve the overall readability and usability of our reports.

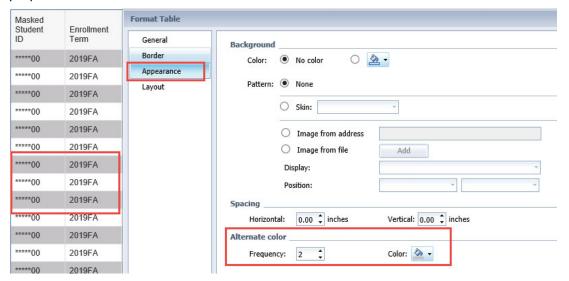
#### **Formatting Tables**

There are several formatting steps for list tables that can greatly enhance the clarity and readability of the data presented. This section will cover ones that we use most frequently.

To open the 'Format Table' window, right click on the outer edge of the table and select 'Format Table...'. There are several table properties available here.

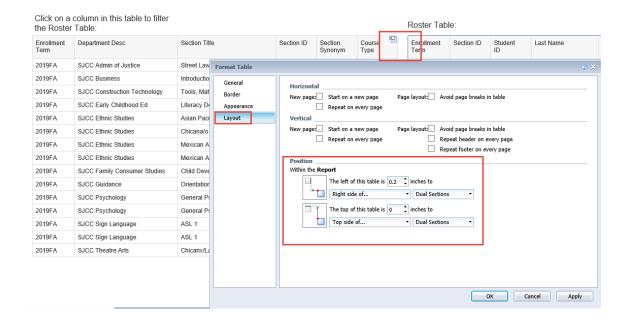
#### **Alternate Row Color**

In the 'Format Table' window, navigate to the 'Appearance' panel, and set the Alternate color' properties.



## **Relative Positioning**

Setting relative positioning when a report contains two or more tables on the same tab ensures consistent spacing between the tables and prevents overlapping of tables when data is changed or refreshed. In the 'Format Table' window, navigate to the 'Layout' panel, to set the Position' properties. In this example, the table on the left is named "Dual Sections" and we want to set the table on the right, "Enrolled Students" relative (0.2" to the right and even with the top) to the "Dual Sections" table.



### **Repeating Column Headers on each Page**

To increase readability for tables that span multiple pages, you can set the column headers to repeat on each page. Navigate to the 'Report Elements' tab -> 'Behaviors' sub tab, click on the dropdown arrow next to 'Repeat' and select 'Header on every page'.

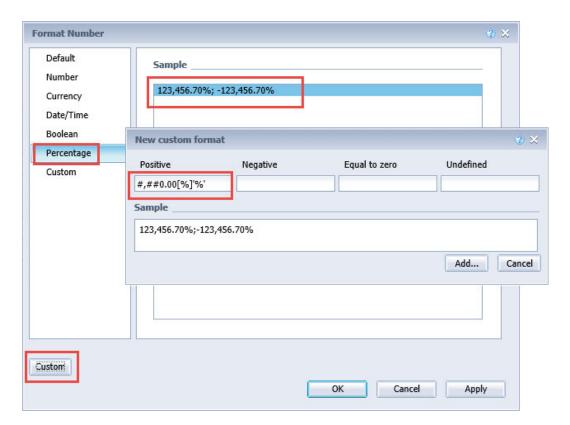


### **Formatting Percentages**

Another necessary formatting step in any Web Intelligence report is to format fractions as percentages. To format "Percentage of Students" as a percentage, right click on the cell and select 'Format Number...' then select 'Percentage' from the left panel in the window.

The default percentage presentation provided shows two digits to the right of the decimal point. If that is the representation you need, simply select that row in the selection list and click the 'OK' button. However, in many cases, this overstates the level of precision needed for your visualization.

With 'Percentage' selected from the left panel in the window, highlight the 'Percentage' selection from the sample box on the right, then click the 'Custom' button at the bottom left to bring up the 'New Custom Format' sub-window:



Adjust the template format in the highlighted box. To eliminate the decimal points, delete the '.00' string in the format as follows:



Click the 'Add...' button to add this altered format as a new custom format in your report, then click 'OK' to close the 'Format Number' window. The newly formatted field will now show as follows:

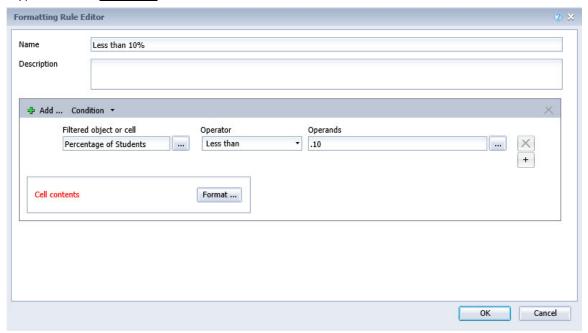
| Enrollment<br>Term | IPEDS Age<br>- Current | Gender<br>Desc | Registered<br>Credit | Student<br>Count | Total<br>Students | Percentage of Students |
|--------------------|------------------------|----------------|----------------------|------------------|-------------------|------------------------|
| 2019FA             | 17 & Below             | Female         | 4,138.5              | 794              | 16,948            | 5%                     |
| 2019FA             | 17 & Below             | Male           | 3,206.5              | 663              | 16,948            | 4%                     |
| 2019FA             | 18-24                  | Female         | 46,356.5             | 4,843            | 16,948            | 29%                    |
| 2019FA             | 18-24                  | Male           | 41,115.5             | 4,440            | 16,948            | 26%                    |
| 2019FA             | 25-39                  | Female         | 18,673.5             | 2,526            | 16,948            | 15%                    |
| 2019FA             | 25-39                  | Male           | 12,172               | 1,715            | 16,948            | 10%                    |
| 2019FA             | 40 & Over              | Female         | 8,099                | 1,257            | 16,948            | 7%                     |
| 2019FA             | 40 & Over              | Male           | 4,497.5              | 710              | 16,948            | 4%                     |

## **Conditional Formatting**

There is a powerful feature in Web Intelligence called 'Conditional Formatting' that can be used to highlight data, change the colors or formatting of data based on certain conditions, or even display different data. We are going to use 'Conditional Formatting' to highlight the "Percentage of Students" when it drops below 10 percent. Under the 'Analysis' tab, select the 'Conditional' sub-tab, and then click on 'New Rule...'



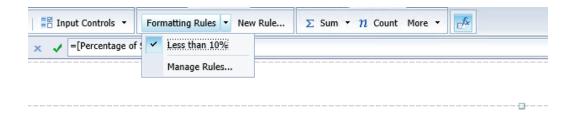
In the 'Formatting Rule Editor' window, name the rule "Less than 10%". Click the '...' next to 'Filtered object or cell' and select 'Select object or variable'. From the 'Available objects' pop-up window, select "Percentage of Students". Select 'Less than' for the 'Operator'. Type ".10" in the "Type a value" 'Operands' box.



Click the 'Format...' button. Located on the left panel of the box, click on the 'Text' link. Select 'Bold' for the 'Font style'. Notice that "Cell Contents" in the 'Preview' window now shows bold and red font.

Click 'OK' to on the 'Formatting Rules Display' and 'OK' again on the 'Formatting Rule Editor' to finish.

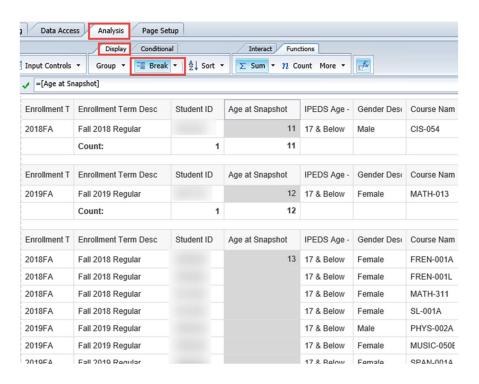
Now we must apply this formatting rule to the "Percentage of Students" cells. Highlight the "Percentage of Students" column on the table. Click the 'Formatting Rules' button and you should see a check box beside the new "Less than 10%" format rule. Click the check box to apply. The resulting report looks like the following, with all percentages less than 10% highlighted in bold, red text.



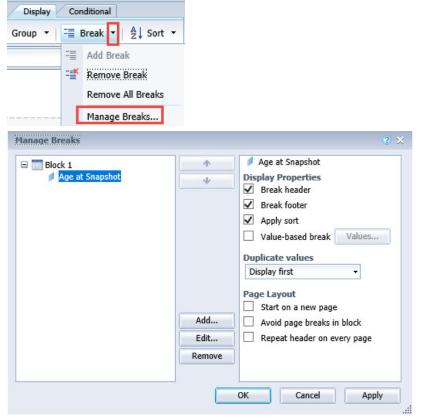
| Enrollment<br>Term | IPEDS Age<br>- Current | Gender<br>Desc | Registered<br>Credit | Student<br>Count | Total<br>Students | Percentage of Students |
|--------------------|------------------------|----------------|----------------------|------------------|-------------------|------------------------|
| 2019FA             | 17 & Below             | Female         | 4,138.5              | 794              | 16,948            | 5%                     |
| 2019FA             | 17 & Below             | Male           | 3,206.5              | 663              | 16,948            | 4%                     |
| 2019FA             | 18-24                  | Female         | 46,356.5             | 4,843            | 16,948            | 29%                    |
| 2019FA             | 18-24                  | Male           | 41,115.5             | 4,440            | 16,948            | 26%                    |
| 2019FA             | 25-39                  | Female         | 18,673.5             | 2,526            | 16,948            | 15%                    |
| 2019FA             | 25-39                  | Male           | 12,172               | 1,715            | 16,948            | 10%                    |
| 2019FA             | 40 & Over              | Female         | 8,099                | 1,257            | 16,948            | 7%                     |
| 2019FA             | 40 & Over              | Male           | 4,497.5              | 710              | 16,948            | 4%                     |

#### **Breaks**

You can use breaks to split tables up by unique values of an object and to apply subtotals and other aggregations. Each unique value of a dimension becomes a sub-group within the table. A break automatically inserts a blank row after each sub-group to insert aggregations; you can hide or delete this row. To set up a single-object column break, click on the column, navigate to the 'Analysis' tab -> 'Display' sub tab -> 'Break' button.

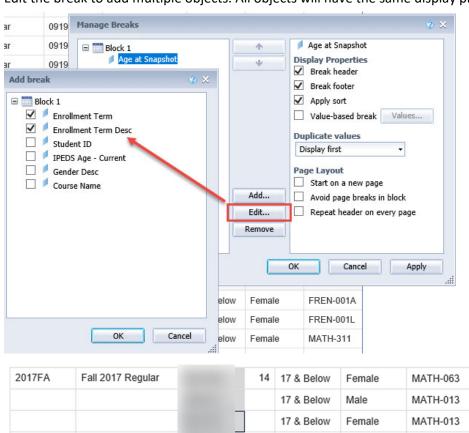


Access the 'Manage Breaks...' window to fine-tune the display of your table. You can set up and edit breaks, combine breaks, and set display properties. You can set one break with multiple objects that all share the same properties or can set up and order individual breaks and set different properties for each.



2017FA

Fall 2017 Regular



Edit the break to add multiple objects. All objects will have the same display properties.

Set up separate breaks with individual properties for controlling whether they show break headers and footers.

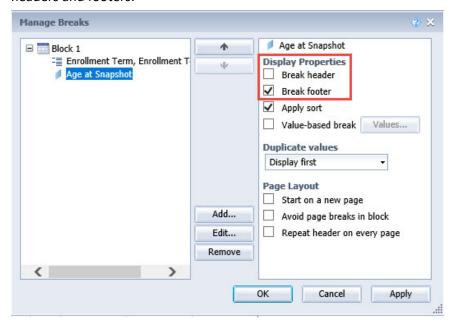
14

4

17 & Below

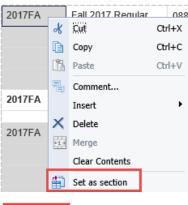
Male

ASTRO-010



#### Sections

While a break groups data inside the table, a section groups data outside the table, sectioning the entire report. Therefore, report elements (tables, charts, etc.) added to one section will repeat in all sections, with the unique value(s) for that section. Unlike breaks, sections can be set on any dimension, regardless of whether it is displayed in a report element. Breaks can be set on a table within a section. To set a column as a section, right click on it and select 'Set as section'.

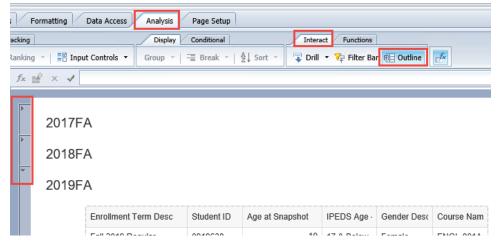


# 2017FA



### Outline (fold/unfold)

The Outline functionality allows you to fold and unfold a table based on sections or breaks. navigate to the 'Analysis' tab -> 'Interact' sub tab -> 'Outline' button and click on a report element to reveal the folding/unfolding arrows in the margin.



# **Hands-on Exercise Learning Objective**

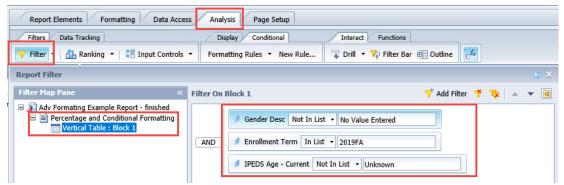
At the end of this section you will know how to apply several advanced formatting techniques to reports.

# **High Level Overview**

- 1. Format cells as percentage and create a custom format
- 2. Add conditional formatting
- 3. Set alternate row color and repeat headers on every page
- 4. Work with the breaks and sections
- 5. Save the document

### **Practice Steps**

- **STEP 1:** Open the "Adv Formatting Example Report" and make sure you are working with the "Percentage and Conditional Formatting" report tab.
- **STEP 2:** Format the "Percentage of Students" column as a percentage with no decimal point.
- **STEP 3:** Add report filters to remove "Unknown" IPEDS ages, gender descriptions of "No Value Entered", and to unsure you are only viewing data for 2019FA.



**STEP 4:** Add conditional formatting of bold, red text for any values in the "*Percentage of Students*" column that are less than 10%.

At this point, your table should look something like this:

| Enrollment<br>Term | IPEDS Age<br>- Current | Gender<br>Desc | Registered<br>Credit | Student<br>Count | Total<br>Students | Percentage of Students |
|--------------------|------------------------|----------------|----------------------|------------------|-------------------|------------------------|
| 2019FA             | 17 & Below             | Female         | 4,138.5              | 794              | 16,948            | 5%                     |
| 2019FA             | 17 & Below             | Male           | 3,206.5              | 663              | 16,948            | 4%                     |
| 2019FA             | 18-24                  | Female         | 46,356.5             | 4,843            | 16,948            | 29%                    |
| 2019FA             | 18-24                  | Male           | 41,115.5             | 4,440            | 16,948            | 26%                    |
| 2019FA             | 25-39                  | Female         | 18,673.5             | 2,526            | 16,948            | 15%                    |
| 2019FA             | 25-39                  | Male           | 12,172               | 1,715            | 16,948            | 10%                    |
| 2019FA             | 40 & Over              | Female         | 8,099                | 1,257            | 16,948            | 7%                     |
| 2019FA             | 40 & Over              | Male           | 4,497.5              | 710              | 16,948            | 4%                     |

Save your report.

**STEP 5:** Move to the "Enrollment Summary Report" report tab.

**STEP 6:** Set the alternate row color to light gray.

**STEP 7:** Set the column headers repeat on every page.

Your table should look something like this:

### **Enrollment Summary Report**

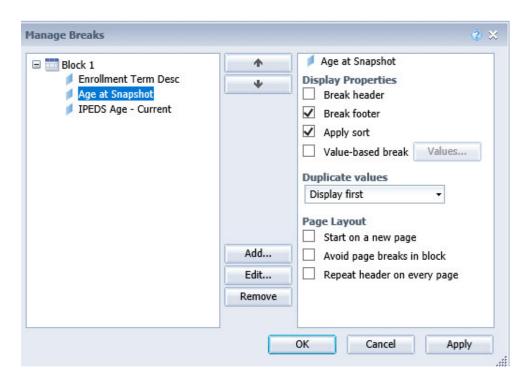
| Masked<br>Student<br>ID | Enrollment<br>Term | Start Term<br>Cohort<br>Desc | Res Status Desc | Immigration Status<br>Desc | Gender<br>Desc | Entry Admit Status Desc | Registered<br>Credit |
|-------------------------|--------------------|------------------------------|-----------------|----------------------------|----------------|-------------------------|----------------------|
| *****00                 | 2017FA             | 2000 Fall                    | In State        | U.S. Citizen               | Female         | New, First Time Student | 10                   |
| *****00                 | 2017FA             | 2000 Fall                    | In State        | U.S. Citizen               | Male           | Returning Student       | 7                    |
| *****00                 | 2017FA             | 2001 Fall                    | In State        | U.S. Citizen               | Female         | New, First Time Student | 5                    |
| *****00                 | 2017FA             | 2002 Spring                  | In State        | U.S. Citizen               | Female         | New Transfer Student    | 7                    |
| *****00                 | 2017FA             | 2003 Fall                    | In State        | U.S. Citizen               | Female         | Returning Student       | 3                    |
| *****00                 | 2017FA             | 2004 Fall                    | In State        | Permanent Resident         | Male           | New, First Time Student | 4                    |

Save your report.

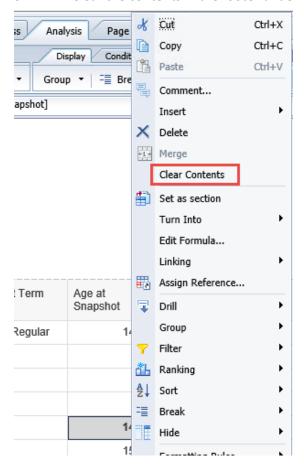
**STEP 8:** Move to the "Adv Formatting Practice" report tab.

**STEP 9:** Set the "Enrollment Term" column as a section.

**STEP 10:** Set up breaks for the columns with repeating values. Only leave one break footer row for the "Age at Snapshot" column. Turn off break headers for all breaks created.



**STEP 11:** Clear the contents in the footer under the "Age at Snapshot" column.



**STEP 12:** Add a count for Student ID and make sure all aggregations are in a single footer row.

Your report should look something like this:

#### 2017FA

| Enrollment Term<br>Desc | Age at<br>Snapshot | IPEDS Age<br>- Current | Gender Desc | Student<br>ID | Course<br>Name | Registered<br>Credit |
|-------------------------|--------------------|------------------------|-------------|---------------|----------------|----------------------|
| Fall 2017 Regular       | 14                 | 17 & Below             | Female      |               | MATH-063       | 3                    |
|                         |                    |                        | Female      |               | MATH-013       | 5                    |
|                         |                    |                        | Male        |               | MATH-013       | 5                    |
|                         |                    |                        | Male        |               | ASTRO-010      | 3                    |
|                         |                    |                        | Count:      | 4             |                | 16                   |

Save your report.

# LINKING AND DRILL-THROUGH REPORTING

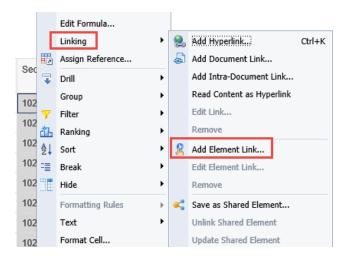
Web Intelligence offers several methods for creating hyperlinks within a document. In this section, we will review using element linking, document linking to a web page or as drill through reporting, and intra-document linking.

## **Element Linking**

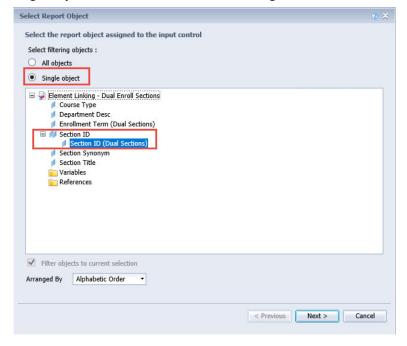
An element link is a feature designed to pass a value from one report object (table or chart) to another report object. Element links transform the values in a table or chart into dynamic values that can filter other data elements.

For this example, we will use the Web Intelligence document "Element Linking – Dual Enroll Sections" found in the "Public Folders"  $\rightarrow$  "SJECCD Training"  $\rightarrow$  "Advanced Webi Training" folder. If you have not already done so, copy these reports to your "My Favorites" folder.

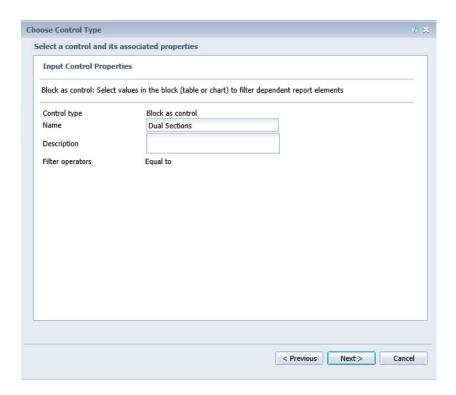
**STEP 1:** To set up element linking, right click on the object in the table you want to use to affect another report object, select '<u>Linking</u>' -> '<u>Add Element Link...</u>'.



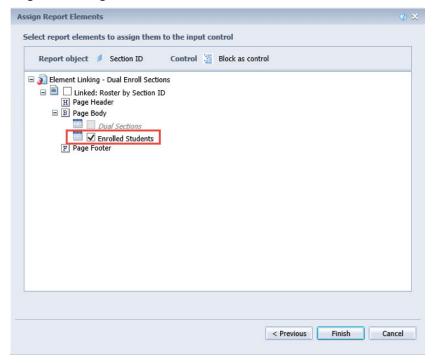
**STEP 2:** A link can be set between one object or all objects. In this example, we will set it for a single object to return all Section ID's for a given term.



**STEP 3:** The 'Choose Control Type' window indicates that the link will act as an input control and it provides the information on the block which controls the dependent report elements. In this example, our controlling block has the name of "Dual Sections" and the filter operator is set to 'Equal to'.

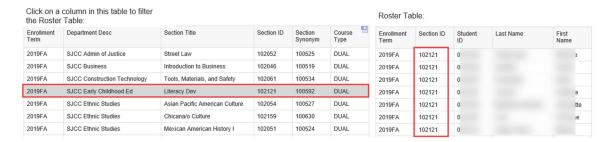


**STEP 4:** The 'Assign Report Elements' window allows you to decide which block will be the target. Our target block is named "Enrolled Students".

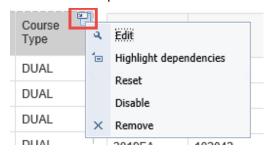


**STEP 5:** To activate the filter created by the link, click on a cell in the controlling table, and observe the changes in the dependent table.

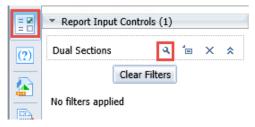
Linked: Roster by Section ID



**STEP 6:** To reset the dependent table, click any column header in the controlling table. To make changes to the element link, right-click the small white box in the top right corner of the table and choose an option from the menu.



You can also access editing options from the input control panel.

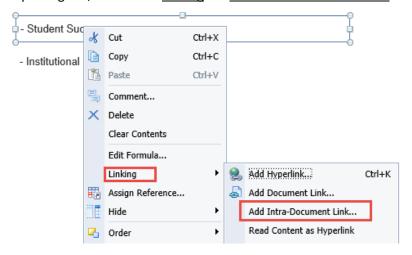


# **Intra-Document Linking**

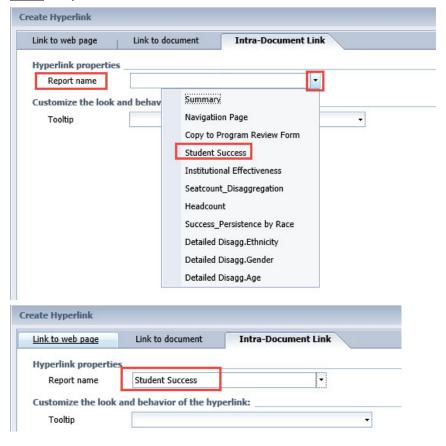
Intra-document linking allows you to link data from one report document to another. Report creators can set up a link between two report tabs in a single document using cell contents as a hyperlink. For example, you can organize a complex document containing several report tabs by creating a page with a link to each tab that simplifies navigation within the document.

For this example, we will use the Web Intelligence document "Program Review Intra-document Linking" found in the "Public Folders"  $\rightarrow$  "SJECCD Training"  $\rightarrow$  "Advanced Webi Training" folder. If you have not already done so, copy these reports to your "My Favorites" folder.

**STEP 1:** To set up intra-document linking, navigate to the report tab you where you want to set up your links, right click on the intended cell or column that will serve as the link to the desired reporting tab, and select 'Linking' -> 'Add Intra-Document Link...'.



**STEP 2:** In the '<u>Create Hyperlink</u>' window, select the appropriate tab name from the '<u>Report name</u>' dropdown.



Click 'Ok'.

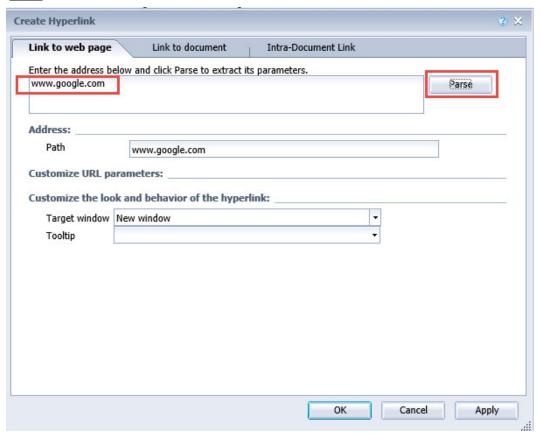
**STEP 3:** Click on the new hyperlink and you should automatically jump to the linked report tab.

**STEP 4 OPTIONAL:** Continue to link the remaining tabs to the available cells adding additional cells for remaining report tabs.

## **Document Linking to a Webpage**

You can link a Web Intelligence document to a web page similarly to element and intradocument linking. Select the cell or column where you want to apply your link and navigating to the '<u>Create Hyperlink</u>' window.

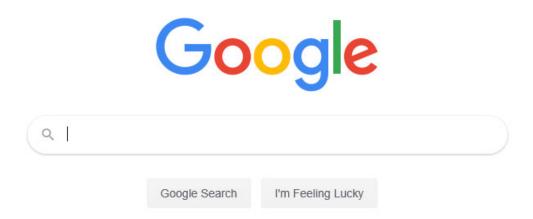
Click on the '<u>Link to web page</u>' tab and enter the web address in the available space and click 'Parse'.



Click on the hyperlink and the web page should launch.

# Visit our webpage for further information:





### **Drill Through Reporting**

The drill through capability in Web Intelligence takes you from one report (source report) to another (target report) that is relevant to the data being analyzed. Using drill-through access, you can move from one report to another within a session while maintaining focus on the same piece of data. Drill through target reports are separate reports and are opened via hyperlinks. Target reports typically contain parameters that are passed to them by the main report.

### **Hands-on Exercise Learning Objective**

At the end of this section you will know how to build and set up drill through reporting between two Web Intelligence documents.

# **High Level Overview**

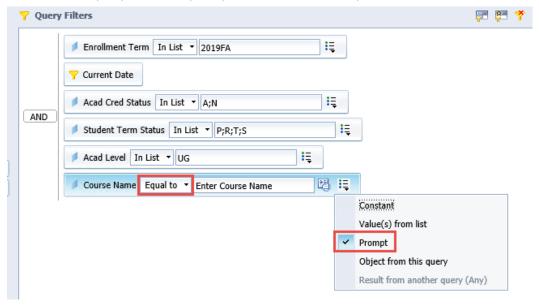
- 1. Work with existing documents
- 2. Add a query filter to the target report
- 3. Set up drill through reporting from source report to target report
- 4. Save the documents

#### **Practice Steps**

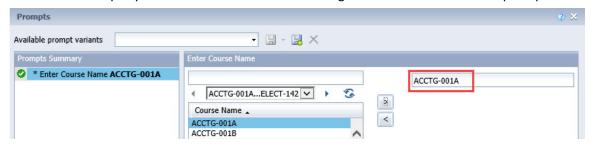
**STEP 1:** For this exercise, we will use the Web Intelligence documents "Enrollment Summary Report - Source" and "Enrollment Summary Report - Target" found in the "Public Folders" → "SJECCD Training" → "Advanced Webi Training" folder. If you have not already done so, copy these reports to your "My Favorites" folder.

STEP 2: Open the "Enrollment Summary Report - Target" and navigate to the 'Query Panel'.

STEP 3: Add a query filter that prompts for and returns only one "Course Name".



STEP 4: Run the query and use the value in the following screenshot to answer the prompt.



### Your report should look like this:

Course Enrollment Detail Summary Report

ACCTG-001A

| Student | Last | First |     | Enrollment | Start Term<br>Cohort |                 | Immigration Status | nmigration Status Gender | Gender                         | Acad Cred<br>Status | Registered | Student Count |
|---------|------|-------|-----|------------|----------------------|-----------------|--------------------|--------------------------|--------------------------------|---------------------|------------|---------------|
| ID      | Name | Name  |     | Term       | Desc                 | Res Status Desc | Desc               | Desc                     | Entry Admit Status Desc        | Desc                | Credit     | 216           |
| 02      |      |       |     | 2019FA     | 2000 Fall            | In State        | U.S. Citizen       | Male                     | Do Not Use - Return Trans Stu. | New                 | 4          |               |
| 04      |      |       | λnh | 2019FA     | 2003 Fall            | In State        | U.S. Citizen       | Male                     | Returning Student              | New                 | 4          |               |
| 04      |      |       |     | 2019FA     | 2000 Fall            | In State        | Refugee/Asylee     | Female                   | Returning Student              | Add                 | 4          |               |
| 05      |      |       | ha  | 2019FA     | 2003 Fall            | In State        | U.S. Citizen       | Male                     | New, First Time Student        | New                 | 4          |               |
| 06      |      |       |     | 2019FA     | 2014 Spring          | In State        | U.S. Citizen       | Female                   | New Transfer Student           | New                 | 4          |               |
| 06      |      |       | ıs  | 2019FA     |                      | In State        | U.S. Citizen       | Male                     | High School StuR40 Rqd.        | New                 | 4          |               |
| 06      |      |       | 3   | 2019FA     | 2006 Fall            | In State        | U.S. Citizen       | Female                   | New, First Time Student        | Add                 | 4          |               |
| 06      |      |       | 1   | 2019FA     | 2005 Fall            | In State        | U.S. Citizen       | Female                   | Returning Student              | New                 | 4          |               |
| 06      |      |       | ı   | 2019FA     |                      | In State        | U.S. Citizen       | Female                   | High School StuR40 Rqd.        | New                 | 4          |               |
| 06      |      |       | 4   | 2019FA     | 2006 Fall            | In State        | U.S. Citizen       | Female                   | New, First Time Student        | New                 | 4          |               |
| 06      |      |       | :a  | 2019FA     | 2012 Spring          | In State        | U.S. Citizen       | Female                   | New Transfer Student           | New                 | 4          |               |

**STEP 5:** Save and close your report.

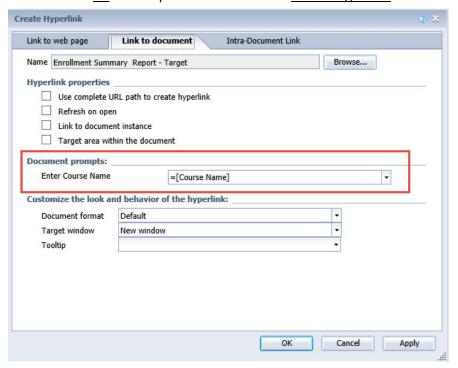
STEP 6: Open the source Web Intelligence document, "Enrollment Summary Report - Source".

Registered Student Credit Course Name Count ACCTG 216 & Cut Ctrl+X ACCTO 125 Сору Ctrl+C ACCTG 17 Ctrl+V Paste ACCTG 32 Comment... ACCTG 15 ACCTG X Delete 19 ACCTG Merge 38 Clear Contents ACCTG 1 AJ-010 Set as section 176 Turn Into AJ-011 80 Edit Formula... AJ-013 Linking Ctrl+K Add Hyperlink... AJ-014 Add Document Link... Assign Reference... AJ-015 Add Intra-Document Link... AJ-111 Read Content as Hyperlink Group Edit Link... AJ-116

STEP 7: Right click on the "Course Name" column and select 'Linking' -> 'Add Document Link...'.

**STEP 8:** Click 'Browse...' and browse to your target report named "Enrollment Summary Report - Target".

STEP 9: Click 'Ok' to accept the defaults in the 'Create Hyperlink' window.



The list values for "Course Name" should now be hyperlinks and look like this:

| Enrollment<br>Term | Department Desc | Course Name | Registered<br>Credit | Student<br>Count |
|--------------------|-----------------|-------------|----------------------|------------------|
| 2019FA             | EVC Accounting  | ACCTG-001A  | 864                  | 216              |
| 2019FA             | EVC Accounting  | ACCTG-001B  | 500                  | 125              |
| 2019FA             | EVC Accounting  | ACCTG-030   | 51                   | 17               |
| 2019FA             | EVC Accounting  | ACCTG-062   | 160                  | 32               |
| 2019FA             | EVC Accounting  | ACCTG-095   | 75                   | 15               |
| 2019FA             | EVC Accounting  | ACCTG-097   | 57                   | 19               |
| 2019FA             | EVC Accounting  | ACCTG-101   | 114                  | 38               |

**STEP 10:** Save your report.

**STEP 11:** Click on a hyperlink value within the list to launch your target report.

Your target report should launch and return student-level detail data for the course name represented in the list value you selected in the source report.

Course Enrollment Detail Summary Report

#### ACCTG-063

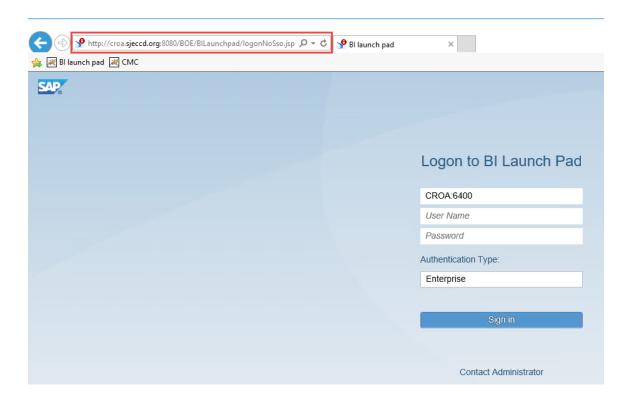
| Student<br>ID | Last<br>Name | First<br>Name | Enrollment<br>Term | Start Term<br>Cohort<br>Desc | Res Status<br>Desc | Immigration Status<br>Desc | Gender<br>Desc | Entry Admit Status Desc | Acad Cred<br>Status<br>Desc | Registered<br>Credit |
|---------------|--------------|---------------|--------------------|------------------------------|--------------------|----------------------------|----------------|-------------------------|-----------------------------|----------------------|
| 0             |              | na            | 2019FA             | 2000 Fall                    | In State           | U.S. Citizen               | Female         | New Transfer Student    | New                         | 5                    |
| 0             |              |               | 2019FA             | 2018 Fall                    | In State           | U.S. Citizen               | Male           | Returning Student       | New                         | 5                    |
| 0             |              |               | 2019FA             | 2012 Fall                    | In State           | Permanent Resident         | Female         | New, First Time Student | New                         | 5                    |
| 0             |              | /             | 2019FA             | 2011 Fall                    | In State           | U.S. Citizen               | Female         | New Transfer Student    | Add                         | 5                    |
| 0             |              | ng            | 2019FA             | 2013 Spring                  | In State           | U.S. Citizen               | Female         | New, First Time Student | New                         | 5                    |
| 0             |              |               | 2019FA             | 2019 Spring                  | In State           | U.S. Citizen               | Female         | New, First Time Student | New                         | 5                    |
| 0             |              |               | 2019FA             | 2015 Spring                  | In State           | Permanent Resident         | Female         | New Transfer Student    | New                         | 5                    |
| 0             |              |               | 2019FA             | 2015 Fall                    | In State           | Permanent Resident         | Female         | New, First Time Student | Add                         | 5                    |
| 0             |              | h             | 2019FA             | 2015 Fall                    | Foreign Country    | Student Visa (F-1,M-1)     | Female         | New, First Time Student | New                         | 5                    |
| 0             |              | cer           | 2019FA             |                              | In State           | U.S. Citizen               | Male           | High School StuR40 Rqd. | New                         | 5                    |
| 0             |              | ət            | 2019FA             | 2016 Fall                    | In State           | Permanent Resident         | Female         | New, First Time Student | New                         | 5                    |
| 0             |              |               | 2019FA             | 2016 Fall                    | Foreign Country    | No Value Entered           | Female         | New, First Time Student | New                         | 5                    |
| 0             |              |               | 2019FA             | 2016 Fall                    | In State           | Permanent Resident         | Female         | New, First Time Student | New                         | 5                    |
| 0             |              |               | 2019FA             | 2018 Spring                  | Foreign Country    | No Value Entered           | Male           | New Transfer Student    | New                         | 5                    |
| 0             |              | у             | 2019FA             | 2018 Spring                  | In State           | U.S. Citizen               | Female         | New Transfer Student    | New                         | 5                    |
| 1             | 15           |               |                    |                              |                    |                            |                |                         | Sum:                        | 75                   |



# **USING WEB INTELLIGENCE'S INTERACTIVE VIEWER**

The Web Intelligence Interactive Viewer is a modern version of WebI which allows you to consume documents in a new way. The interface is simplified in order to favor a more intuitive user experience while reducing the learning curve as much as possible. This interface is ideal for the casual user or someone who is primarily viewing content.

To access the interactive viewer use the following URL: <a href="https://croa.sjeccd.org:8080/BOE/BILaunchpad/logonNoSso.jsp">https://croa.sjeccd.org:8080/BOE/BILaunchpad/logonNoSso.jsp</a>

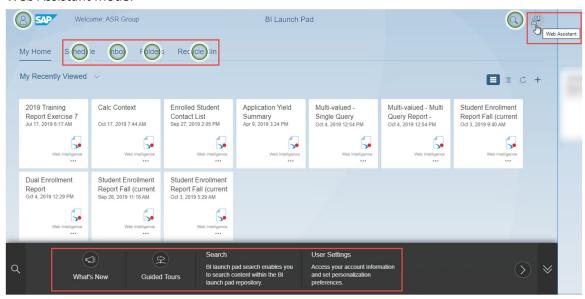


#### **Navigating the Home Screen**

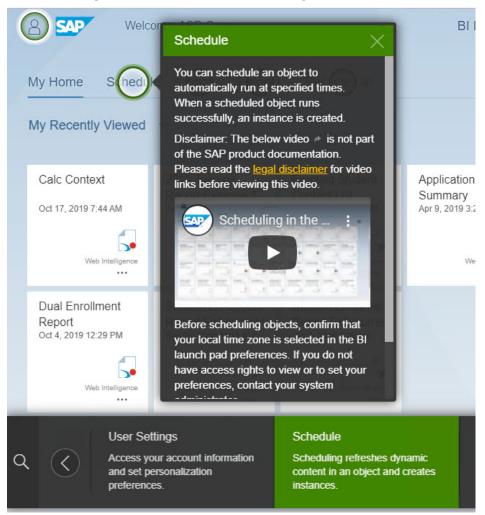
Once you are logged into the interactive viewer the default home screen offers navigation to recently viewed documents and links to documents you have scheduled, your BI Inbox, personal and public folders, and your recycle bin as well as the ability to customize and refresh your view of documents, search documents and web assistance for understanding all available features.

If you are in web assistance mode, you will see green circles on top of each feature which, when clicked, will open a window with more information and it is linked to the informational banner at the bottom of the screen. Click on 'Web Assistant' to exit this mode and enable the ability to navigate within BI Launch Pad.

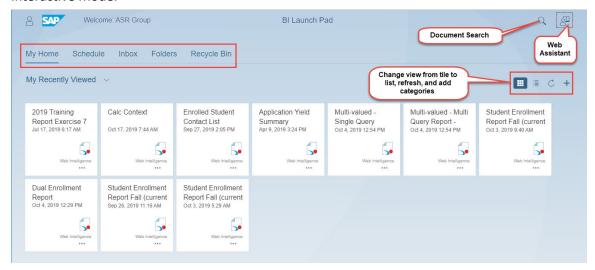
#### Web Assistant Mode:



In the following screenshot, we've clicked on the green circle for 'Schedule'.

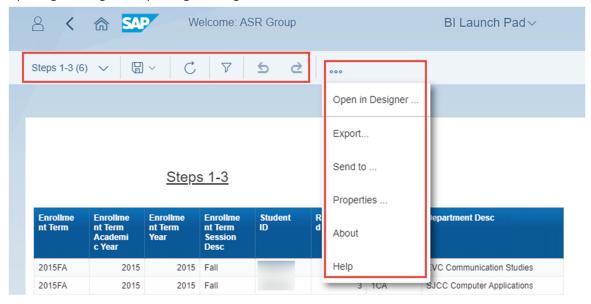


#### Interactive Mode:

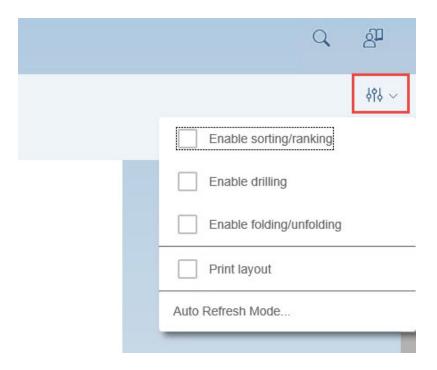


## **Accessing Reports**

Click on any report in your favorites or available public folders to open in the interactive viewer. The top left menu of options allows the viewer to switch between report tabs, save or save as, refresh the document, view input controls, undo or redo last actions, and offers a menu for opening in designer, exporting sending etc.



Additional interactive options are available on the far right:



### **EFFECTIVE SHARING OF REPORTS AND ANALYSES**

Once you develop Web Intelligence reports to provide the visualizations and analyses that you need to manage your institution's business processes, there are several factors you need to consider to effectively share this data across the institution. These include:

- Ensuring that users are seeing up-to-date data when they look at reports
- Ensuring that long-running reports are refreshed ahead of time
- Ensuring that reports are scheduled on a regular basis
- Allowing inspection of previous executions of reports
- Ensuring the users have reports and analyses delivered to them in the most convenient method and format

The following specific techniques to address these factors are explained in this section:

- Setting up reports to automatically refresh on open
- Exporting Web Intelligence report content to PDF and Excel format
- Working with the Web Intelligence report scheduler
- Looking at historic instances of reports

# **Setting Up Web Intelligence Reports to Refresh on Open**

When business users access Web Intelligence reports through the BI Launchpad, there is always the risk that the information in each report will be out of date. There are several techniques you can use to help alleviate this problem.

The first of these is to clearly display the latest refresh date on your report, using the function that Web Intelligence provides to display the last execution date and time of the report. To create this display in your report, first drag an empty text cell into the header area of the report. Then enter the following formula for the new cell:

### ="Last Refresh Date/Time: " + FormatDate (LastExecutionDate ();"MM/dd/yyyy hh:mm:ss A")

Note that this formula also uses the 'FormatDate' function which allows you to format a date/time value (which is returned from the 'LastExecutionDate' function) however you want, as specified by a passed formatting string. This will result in the following text notification being displayed on your report:

Last Refresh Date/Time: 10/24/2019 01:26:10 PM

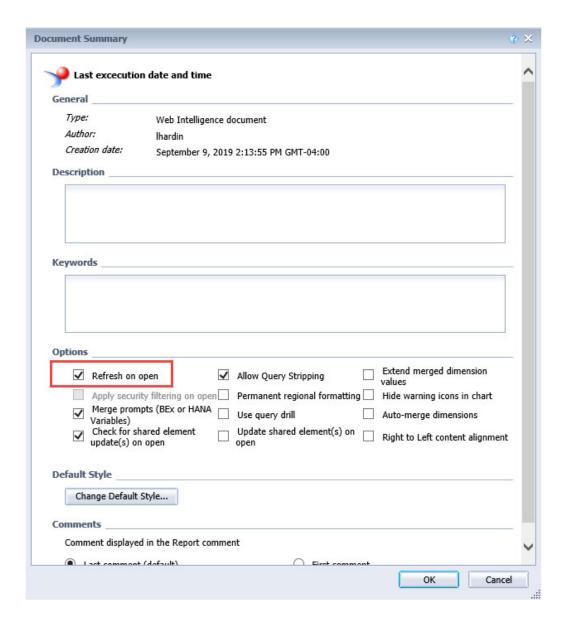
| Enrollment Term         | 2              | 201                |                |   |
|-------------------------|----------------|--------------------|----------------|---|
| Immigration Status Desc | In State Count | Out of State Count | In State Count | 1 |
| No Value Entered        | 858            | 27                 | 969            |   |
| Other Status            | 105            | 95                 | 110            |   |
| Permanent Resident      | 2,154          | 93                 | 2,251          |   |
| Refugee/Asylee          | 63             | 24                 | 86             |   |

However, this merely informs the user of the last refresh, but still allows an unobservant user to continue with "stale" data. A second technique that is very effective is to set up each Web Intelligence report so that whenever it is accessed through the BI Launchpad, it automatically causes the report to be refreshed. Obviously, this requires that the execution time of the report be reasonable. But in this case, this absolutely guarantees that users are looking at the latest data available in the underlying ODS database.

To set this up, open the report you want to auto-refresh, and select the '<u>Properties</u>' tab above the left panel of the report window. Then select the '<u>Document</u>' tab on the sub-menu:



This will bring up the '<u>Document Summary</u>' window:



Click on the 'Refresh on Open' checkbox on this window, click 'OK' and save your report.

Now, when you open your report, either for editing or simply to view it, the queries associated with the report will be automatically run before the user is shown the report content. This guarantees that the reporting user will see only report data that is up to date.

### **Exporting Web Intelligence Content to PDF or Excel Format**

One of the key challenges in any BI environment is making reports and analyses available to information consumers who don't have access to the BI environment. Therefore, it can be

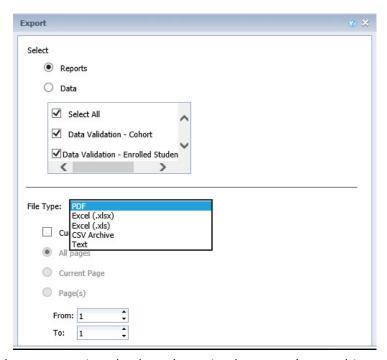
essential to provide the information from Web Intelligence reports in externally accessible formats. Web Intelligence provides the ability to export report content to PDF, Excel and comma-delimited data files.

It is strongly recommended that this capability only be used to share the results of analysis done within Web Intelligence reports with non-BusinessObjects users. It is NOT recommended that these exported datasets be used for further analyses.

At any rate, to do this, select the 'Export' button in the 'File' tab:



Selecting this provides several options:



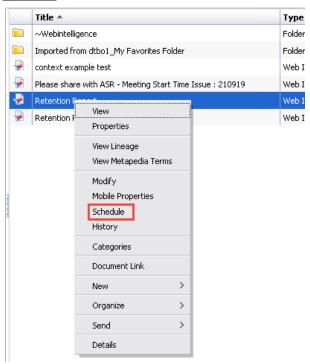
You can export the reports or just the data, the entire document (as a multi-page PDF or multi-spreadsheet Excel document) or just the current report tab, as Excel, CSV, PDF, or text file.

All these options will result in the creation of a file on the default location of the computer which is running the browser being used to access Web Intelligence. You can experiment with the different output formats to see how Web Intelligence maps the formatting and data into the various formats.

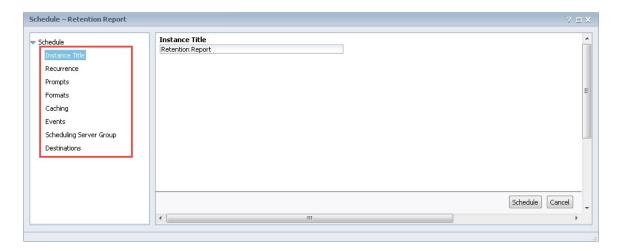
# **Working with The Web Intelligence Scheduler**

BusinessObjects provides a very convenient report execution scheduling tool that you can use to run reports immediately or on a regular scheduled basis. It also provides the ability to output the results of the reports in various supported formats and a variety of destinations for report output, including email to specific user email addresses. Note that the capabilities of Web Intelligence in this regard are quite extensive; we are only going to address some basic capabilities in this section.

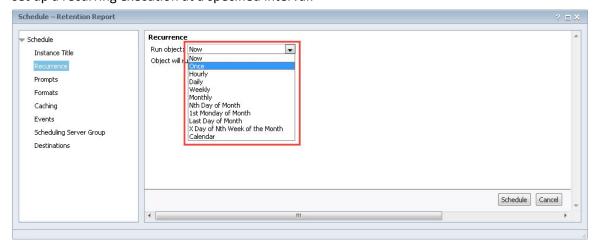
To schedule the execution of a Web Intelligence report, right click on a report in the BI Launchpad and select 'Schedule':



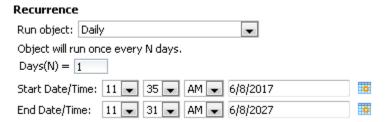
This will bring up the 'Schedule' window, which has a set of sub-window selections on the left-hand side:



The most important of these is the 'Recurrence' sub-window, which you can bring up by clicking on the 'Recurrence' selection. This window allows you to either run the report immediately or set up a recurring execution at a specified interval:



The parameters for each selection vary, but those for the 'Daily' interval show a typical set:

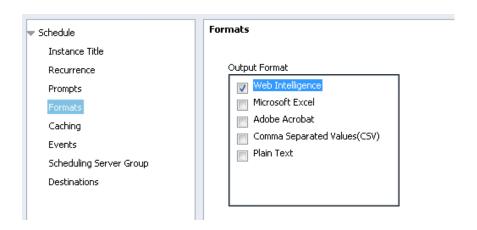


Selecting the 'Now' selection and then the 'Schedule' button, will immediately start the execution of the report. It will place the user immediately into the 'History' screen, which will allow you to monitor the current status of the execution. Click the refresh icon to update the listed status for the report:

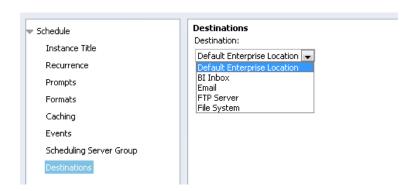


Eventually the '<u>Status</u>' field will show '<u>Success</u>' or '<u>Failure</u>'. Clicking on the status value will provide further information on the execution of the report. Note that the parameters supplied to the report are listed in the '<u>Parameters</u>' column.

Another important sub-window selection of the '<u>Schedule</u>' window is the '<u>Formats</u>' sub-window. This allows you to specify the form of the output of the report:



Finally, the '<u>Destinations</u>' sub-window allows you to specify where the selected output should be stored or delivered:



The options all depend somewhat on the 'Format' selected in the previous window, but general are the following:

 Default Enterprise Location – the BI Launchpad folder where the original report is stored, typically

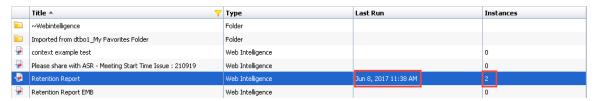
- BI Inbox The BI Launchpad '<u>Inbox</u>' folder of one or more selected users in the BusinessObjects system
- Email The output can be included in an email sent to one or more addresses. For the
  Web Intelligence format, this would send a URL in the email which links into the
  BusinessObjects system. For the various file formats (i.e. PDF, Excel, Text), this would
  include the report as an attachment to the email
- FTP Server sends the output to an FTP server connection that has been configured for the system
- File System A specific folder on a file system accessible from the BusinessObjects server using the network user id/password provided. Note that this will NOT default to the user's workstation as does the 'Export' functionality

The parameters used to run the report will be whatever the saved prompt values are from the saved report. If you want to change those parameters for the scheduled run, select the 'Prompts' sub-window, which will display the saved values of each prompt and allow you to modify those values for the scheduled report.

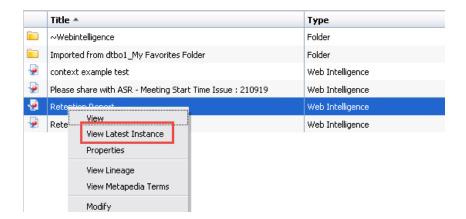


When all settings are entered, click on 'Schedule' button to initiate the scheduled execution of the report.

After a report has been run as a scheduled job, you will see that its display in the BI Launchpad will have changed a little. You will see values in the '<u>Last Run</u>' column and the '<u>Instances</u>' column:



When you right click on the report itself, you will now see '<u>View Latest Instance</u>' as a new selection:



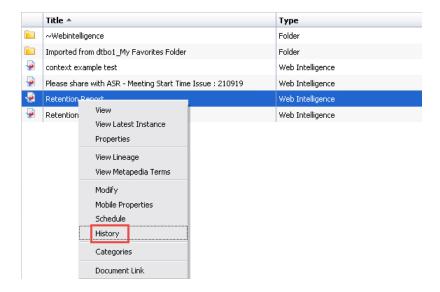
Clicking on this selection will bring up the most recently refreshed version of the report in 'View' mode. Note that this is a "report instance", something a little different than the editable version of the report we have been working with up to now in this course. It is a read-only version of a specific execution of the report and is not an editable version that we can use to modify the original report in any way. You can think of this "report instance" as analogous to a PDF created from a Microsoft Word file.

### **Looking at Historic Instances of Reports**

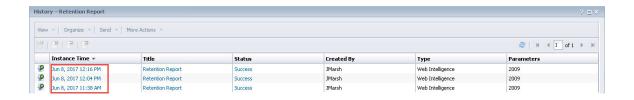
As we have seen in the previous section, when reports are scheduled, we typically look at the most recent instance of that report, showing the report with the most recently refreshed data. However, the question frequently arises as to what previous instances of the report looked like, typically to understand whether exception situations reflect a current event or have occurred in the past.

BusinessObjects provides the ability to save a set of previous instances of a report, complete with all the data generated when the report was run at the previous time. The number of these historic instances that are maintained can be set on a report or system basis.

To access the previous instances of the report, right click on the report and click on the '<u>History</u>' menu selection:



This will bring up the same form that was displayed when we scheduled a report to run immediately. Note that all the historical instances of the report are listed here and that the values in the date field are active links. Clicking on any of the values in the date field will bring up the corresponding instance of the report in 'View' mode.



## **Using Publications to Automate Report Distribution**

In addition to working with the report scheduler, BusinessObjects provides an additional method, called publications, for automating the delivery of several different personalized reports at once to different recipients to multiple destinations, including BI Inboxes and email, based on different defining characteristics.

A publication is a collection of documents intended for distribution to a mass audience. Before the documents are distributed, the publisher defines the publication source or Web Intelligence document, its recipients, and the personalization to apply.

#### **Enterprise or Dynamic Recipients**

You can choose to send your publication to enterprise and/or dynamic recipients.

Enterprise recipients are users who are part of the BI platform system and that have a login to SAP BusinessObjects BI Launchpad. As an enterprise recipient, published documents can be sent to their BI Inbox, via email, or any of the other destination options available which are the same as the options available through the report scheduler explained in an earlier section.

Dynamic recipients are non-Enterprise users that are either outside of your network or are not configured with an enterprise user account. Published document can only be sent through email if they are not on your network. Also, keep in mind that a BI Inbox is not a valid destination for dynamic recipients.

#### Personalization

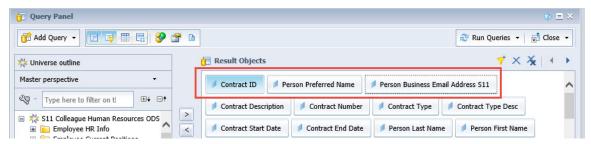
Personalization is the process of filtering data in source documents so that only relevant data appears to publication recipients. When personalization is applied, users only receive information that is relevant to them. For example, a published document for each faculty member with only their specific advisees, a published document for the deans so they are receiving program review reports for their specific programs, or a published document containing contracts for employment whereas each recipient only receives their contract information.

## Creating a personalized publication for dynamic recipients

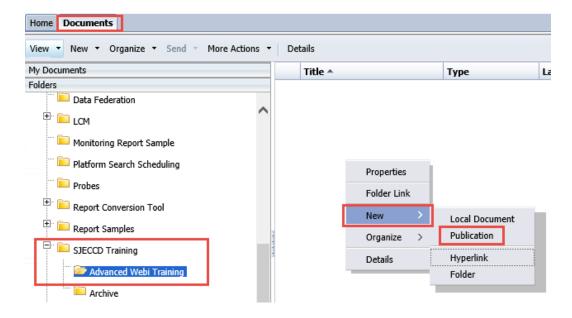
The following are steps for setting up a publication for personalized report distribution to dynamic recipients.

**STEP 1:** Locate the source document for your publication and ensure that it contains the necessary objects for dynamic recipient mapping:

- Recipient ID (Person ID, Student ID, Contact ID etc.)
- Full name of recipient
- Email address

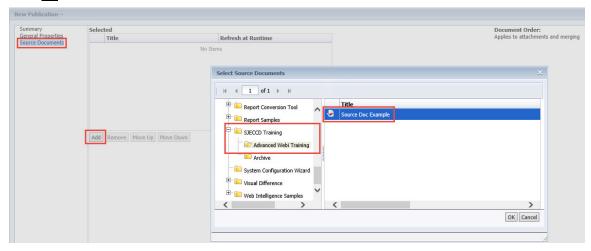


**STEP 2:** Create a new publication in BILaunchpad. Navigate to the '<u>Documents</u>' tab, expand the folder drawer, locate the folder you intend to create the publication in, right-click, and select 'New' -> 'Publication'.

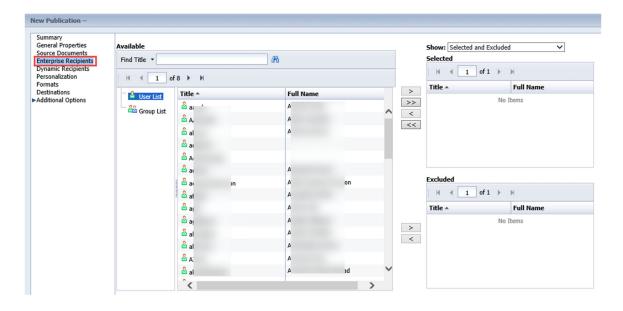


**STEP 3:** In the 'New Publication' window, enter the required title for your publication. Optionally, you can enter a description or keywords.

**STEP 4:** Click 'Source Documents' in the navigation list on the left and then click 'Add', in the 'Select Source Documents' window select a source document(s) to add to the publication and click 'Ok'.

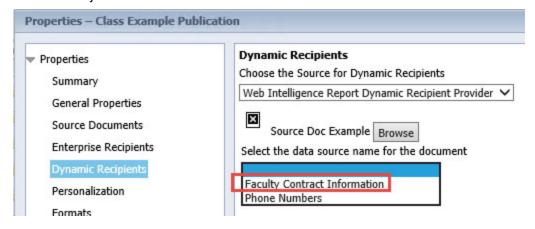


**STEP 5:** Specify any Enterprise Recipients that you would like to select or exclude from this publication.

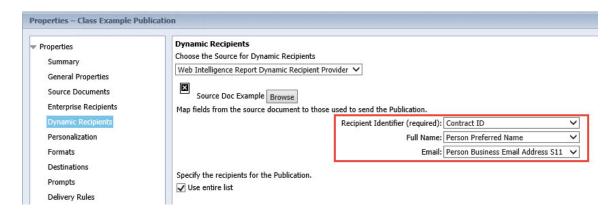


**STEP 6:** For Dynamic Recipients, select 'Web Intelligence Report Dynamic Recipient Provider' under 'Choose the Source for Dynamic Recipients' and navigate to your source document and click 'Ok'.

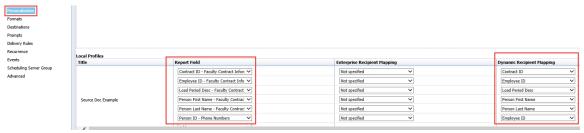
**STEP 7:** If your source document contains more than one query, you will be asked to 'Select the data source name for the document'. Choose the query which contains the recipient ID, name, and email objects.



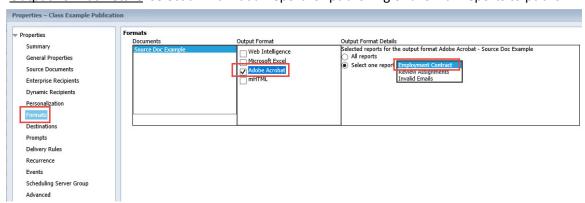
**STEP 8:** Select the appropriate objects in the dropdowns under 'Map fields from the source document to those used to send the Publication'.



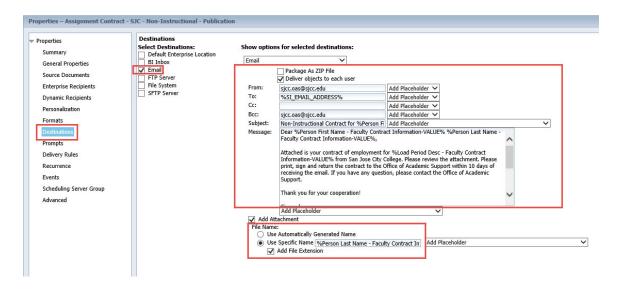
**STEP 9:** To personalize the Webi document by filtering fields for dynamic recipients, select 'Personalization' and add a report field and a corresponding dynamic recipient mapping for each required filtered field.



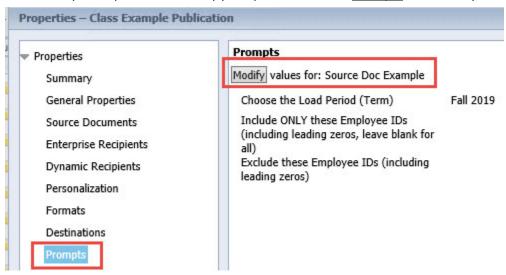
**STEP 10:** Select '<u>Formats</u>' and then place a check mark next to the desired output format. Under '<u>Output Format Details</u>' select an individual report for publishing or allow all reports to publish.



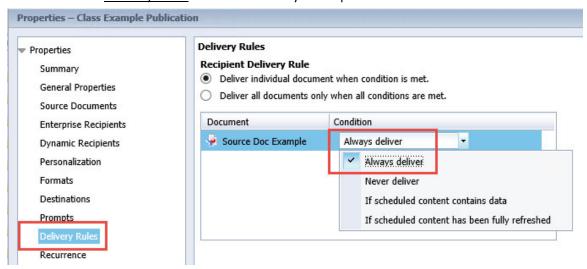
**STEP 11:** Select '<u>Destinations</u>' and then place a check mark next to the desired destination choice. If '<u>Email</u>' is selected, fill out the columns that appear under '<u>Show options for selected destinations</u>'. The following screenshot is an example of using placeholders for dynamic text and creating a dynamic file name for each recipient.



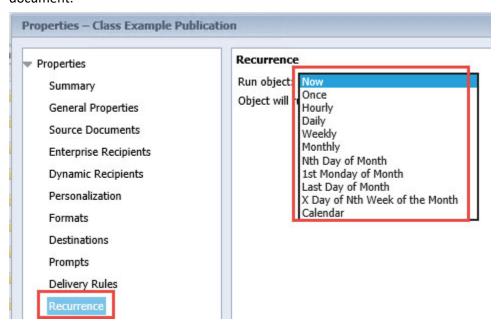
STEP 12: If your report contains any prompt filters, select 'Prompts' and modify as necessary.



**STEP 13:** Select '<u>Delivery Rules</u>' and set to meet your requirements.



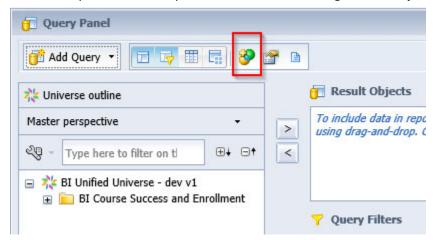
**STEP 14:** Select 'Recurrence' and set to meet your requirements for scheduling the published document.



**STEP 15:** Save and test your publication.

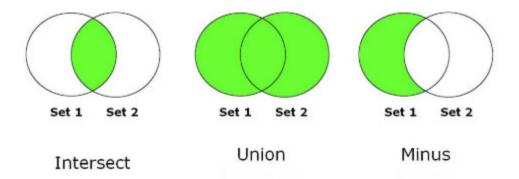
# **ADDING A COMBINED QUERY**

Combined queries, like subqueries, are accessed through the **Query Panel**.



Combined filters can perform 3 functions: union, intersection, or minus. This language might be familiar to those with some SQL background. Like subqueries, the objects referenced in the combined queries must all come from the same data source (universe, Excel file, etc.). Unlike subqueries, the relationships between the objects do not necessarily have to be compatible.

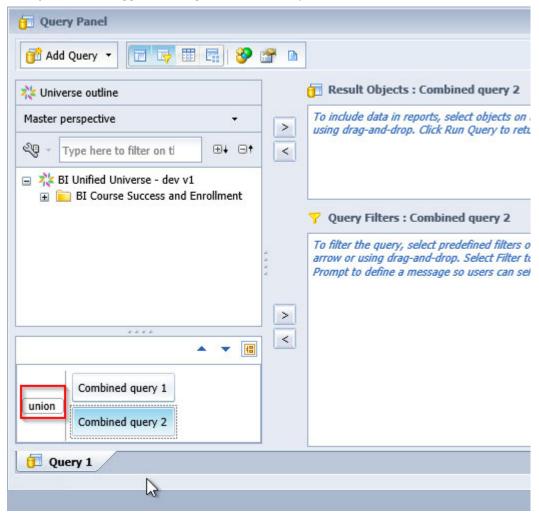
The number of objects in the **Result Objects** pane in all combined queries must be equal and the datatypes must be compatible. The filters in each query can (and should) be different. Combined queries are a way of stacking datasets with the same structure on top of each other and performing set operations on them. **Intersection** will provide only the results common to both datasets. **Union** will provide all the results from both datasets. **Minus** will provide the results that are in the first dataset but not in the second dataset.



An important note about **Intersect**: The results values *have* to be in common or it will return no results! For example, if you are querying course-taking behavior, looking for students who took

ENGL-001A in one term and ACCTG-001A in a future term, you will return no results if you include the course names or enrollment terms in the result objects, because they do not match!

The default set operation in Webl is a union but clicking on the word in the bottom left of the **Query Panel** will toggle it through the different options.



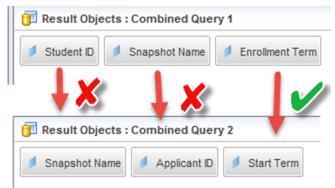
The user can also create more than two combined queries, though we advise caution here. Adding several combined queries increases the complexity and maintenance of the report.

When creating a combined query, Webl will automatically generate the same **Result Objects** as are set in the first query but it will not duplicate the query filters. Sometimes it is desirable to keep the same objects in the **Result Objects** pane, sometimes it is not. It is okay to remove and replace the default objects generated by Webl, provided that you are very careful when making replacements. Replaced objects must be of the <u>same data type</u> and those data types must align with the <u>same order</u> of the first query.

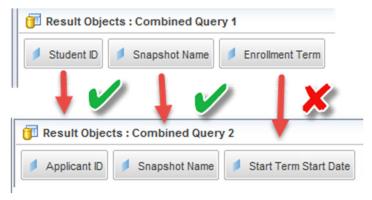
If we replace the default objects from WebI with similar objects, we must make sure to match the order in the first query. As an example, if the first query has Student ID, Snapshot Name, and Enrollment Term, the second query can have Applicant ID, Snapshot Name, and Start Term, but they *must* be in that order:



Because the datatypes match, WebI will still run the query if you reorder the results objects so that Student ID, Snapshot, and Enrollment Term are stacked on top of Snapshot, Applicant ID, and Start Term but the resulting dataset will not make any sense!

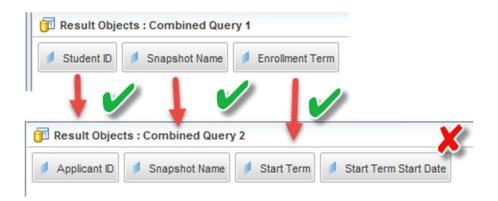


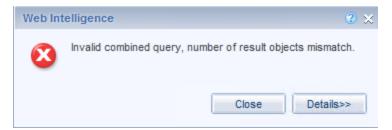
In addition, if we replaced Start Term with Start Term Start Date in the second query, Webl would return an error because the data types do not line up. Enrollment Term is a character field and Term Start Date is a date field. Webl cannot combine different datatypes in the same column.





Finally, not only must the order and the data type match in all combined queries, the total number of objects must match as well. If one of the queries has fewer objects than the other, Webl will return an error.

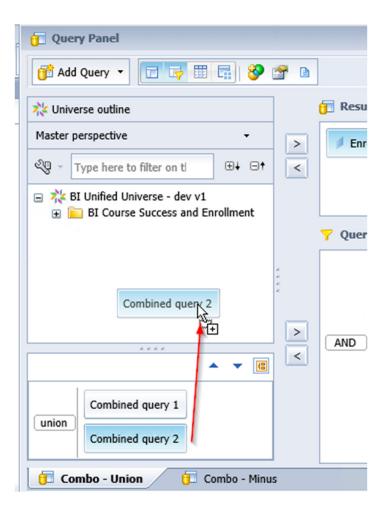




After carefully structuring your **Result Objects** for the second combined query, you are free to filter the query using any criteria desired.

This functionality can be very useful if you want to compare similarly structured sets of data from the same data source that do not necessarily have mapped relationships in the universe and if you do not need a lot of objects in your **Result Objects** pane. The more objects you add to your **Result Objects** pane, the harder it is to maintain the integrity of a combined query. We suggest limiting the use of this functionality to only a few objects to prevent confusion/unexpected results.

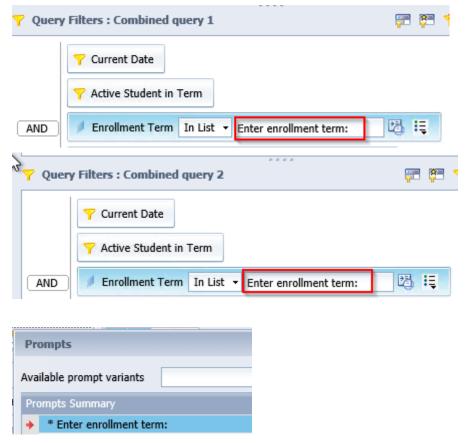
To remove a combined query, click the **Combined Query** object in the bottom left of the **Query Panel** and drag it onto the **Universe outline** pane above:



## **Unifying prompts**

When working with subqueries, combined queries, or multiple queries, a report will often end up with several overlapping prompts. In the example above, we would likely want a prompt on both queries for *Enrollment Term*. If the same value is needed for both queries, using the same prompt text ensures that the user only sees one prompt when they refresh the report, and only has to enter the value once. For unified prompts, the text has to match *exactly* in both places. A space or a missing colon will keep the prompts from unifying.

Conversely, if different values are needed in each query, different prompt text should be entered to separate them, as the prompt text will match by default. This can be done from the **Query Panel** by typing directly into the text box next to the operator dropdown.



Now the user only has to enter the object value(s) one time, to satisfy both prompts.

# **Learning Objective**

In this exercise, you will create a combined query using the unified universe and adjust prompt text to meet the report design needs.

## **High Level Overview**

- 1. Create a combined query
- 2. Toggle between union and minus operators to compare results on report
- 3. Customize prompt text to unify prompts for end user

# **Practice Steps**

**STEP 1:** Create a new Web Intelligence document using the BI Unified Universe – dev v1 as your source.

- **STEP 2:** Add *Enrollment Term, Student ID, Course Name, Acad Cred Status,* and *Verified Grade* to the Results Objects pane.
- **STEP 3:** Add the *Current Date* snapshot filter, *Active Student* filter, *Enrollment Term*, *Acad Level*, and *Course Name* to the Query Filters pane. Set the *Enrollment Term* to prompt the user and

enter "Enter ENGL term:" (without the quotes) as the prompt text. Set *Acad Level* equal to UG. Set *Course Name* equal to ENGL-001A.

- **STEP 4:** Click on the appropriate icon to create a combined query. Note that adding results objects prior to creating the combined query ensures that those objects are copied over to the second combined query. The query filters are *not* copied. Leave the default "union" operator.
- **STEP 5:** Add the same query filters to Combined Query 2 as exist in Combined Query 1, with two changes. For the *Enrollment Term* prompt text, enter "Enter subsequent course term:" (without the quotes). Set *Course Name* equal to ACCTG-001A.
- **STEP 6:** Run the query, selecting 2017FA as the ENGL term, and all following major terms for the subsequent term prompt.
- STEP 7: Record the distinct count of students returned: \_\_\_\_\_\_.
- STEP 8: Return to Query Panel, toggle from the default union set operation to minus.
- **STEP 9:** Re-run the query and record the count of students returned with the minus query and compare it to the union query: \_\_\_\_\_\_.
- **STEP 10:** Return to the **Query Panel** and toggle from **minus** to **intersect.** Remove all but *Student ID* from the results objects (for both combined queries!) and re-run the report. Record the count of students returned; compare to the results from the previous runs: \_\_\_\_\_\_.

# **ADDITIONAL REFERENCES**

# **Independent Materials**

SAP BusinessObjects BI 4.0: The Complete Reference 3/E, Cindi Howson

SAP BusinessObjects Web Intelligence (Webi) 4.2: The Comprehensive Guide (4th Edition), Jim Brogden

BusinessObjects Designer XI v3, Robert Schmidt

#### SAP Documentation

SAP BusinessObjects Web Intelligence User's Guide 4.1
Using Functions, Formulas and Calculations in SAP BusinessObjects Web Intelligence 4.1
Check here for updates to these documents.

### **SAP** online learning courses

(BOE315) SBOP BI PLATFORM 4.1 – Business Intelligence Platform: Administration and Security (BOW310) SBOP BI PLATFORM 4.1 – Web Intelligence: Report Design 1

#### **Ellucian Documentation**

Using the DataOrchestrator ODS

Reporting from the DataOrchestrator ODS Data Models

#### **Acronyms and Glossary**

**BI** – Business Intelligence: a term used to describe all the activities and technologies involved in providing query and reporting and analysis to answer the business questions of an organization **Class** – a folder in a Universe that is a collection of related data elements

Hierarchy – an order of precedence of data elements that implies a drill path such as Year → Month → Week → Day

**Measure** – a predefined calculation of a Universe class, such as a sum, average, etc.

**Object** – a data element in a Universe class

**ODS** – Operational Data Store: a database containing data from one or more source systems organized in a way to support reporting and analysis

**Universe(s)** – file(s) in the BusinessObjects platform that provide a representation of data for reporting that hides the technical complexities behind the scenes and makes reporting easier.